FAMILY VIOLENCE PREVENTION

DIRECTORY OF ALBERTA INITIATIVES

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DIRECTORY
OF
ALBERTA INITIATIVES

Office for the Prevention of Family Violence
Alberta Social Services

Summer 1986

DIRECTORY OF ALBERTA INITIATIVES

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SECTION A

INTRODUCTION

INTRODUCTION

The Directory of Alberta initiatives is the first such document to be published in this province. Its focus is on family violence, defined as abusive behaviour inflicted on one or more family members by another. Family violence most often takes the form of physical, psychological or sexual abuse of wives, children and the elderly.

The primary purpose of the Directory is to acquaint professionals who encounter families experiencing violence with the range of services and initiatives* - available locally, regionally and provincially - directed at preventing and/or alleviating the effects of family violence. We hope that you will find this publication useful.

Information Sources

Information contained in the Directory was collected through telephone interviews with staff members of the agencies and organizations that are listed. This Office gratefully acknowledges the input of numerous individuals (many from agencies not listed), who explained and clarified their agencys' services, and drew to our attention other relevant services.

The following references were also consulted: (1) the A.I.D. Directories for Edmonton and Calgary; (2) the Alberta Social Resources Inventories for the Northwest, Northeast, Central and South Social Services Regions; (3) a draft Compendium of Family Violence Services (1985); and (4) the completed questionnaires upon which the Compendium was partially based.

Selection of Agencies

Reflecting the broad purposes of this Directory, the agencies and organizations listed differ widely in the range of services offered and types of clients served. Each agency offers at least one service focussed specifically on one or more aspects of family violence, such as child abuse.

Agencies planning such services, or whose existing services either have been temporarily suspended, or relate only indirectly to family violence, are not included.

Organization

Agencies are organized into two broad categories: Province-Wide Services (18 entries) and Community Services (143 entries). Community Services are available primarily in the towns and cities where the agencies themselves are located. In many cases availability extends to the surrounding area. Province-wide Services are arranged alphabetically by agency. Community Services are also listed alphabetically, first by community name and then by agency name.

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* "Services and initiatives" termed "services" in the balance of the Directory.

Within the main text, specific programs have underlined titles. The lack of a title usually indicates that, while family violence services are offered, a separate and distinct program is not available.

Access to services information is facilitated through the Chart of Services, described in Section C. An Index of Communities is provided in Section F.

Services described in the Directory are specific to family violence, and therefore may not reflect the full range of services offered by the agencies listed. Readers wanting additional information on an agency's services should refer to the appropriate Social Resources Inventory or A.I.D. Directory, or contact the agency directly.

EMERGENCY SERVICES, such as police, hospital, ambulance and welfare assistance services, can be accessed through your local telephone directory.

Towards A Future Edition

The Office for the Prevention of Family Violence welcomes your response to the Directory, and requests your help in updating it.

The Updating Form (Section B) may assist you in notifying this Office of:

- corrections needed in the Directory (main text, index),
- revisions to services as they occur, and
- any additions or deletions of specific family violence related services offered by your agency.

The lists of services, target groups, and types of abuse on the form provide a quick means of identifying the main components of your family violence related services. Others may be added. Descriptions of each should be provided in the services/initiatives summary space. Agencies not yet included in the Directory, but which do offer relevant programs and services, also are encouraged to complete a form and return it to the address below.

Additional Copies

Send requests for copies of the Directory to:

Office for the Prevention of Family Violence
Alberta Social Services
Seventh Street Plaza
10030 - 107 Street
Edmonton, Alberta T5J 3E4

or telephone: 427-7599

SECTION B

UPDATING FORM

AGENCY

ADDRESS

Postal Code

Telephone Number

TYPES OF ABUSE

- ☐ Child Abuse
- ☐ Elder Abuse
- ☐ Husband Abuse
- ☐ Wife Abuse
- ☐ Other : _____

TARGET GROUPS

- ☐ Abused
- ☐ Abuser
- ☐ Other : _____

SERVICE/INITIATIVE TITLE

☐ New Entry ☐ Revision ☐ Deletion

SERVICE/INITIATIVE GOALS, SUMMARY

INDIVIDUAL AND FAMILY SERVICES AND INITIATIVES

- ☐ Advocacy
- ☐ Assessment
- ☐ Child Care
- ☐ Counselling, Therapy
- ☐ Crisis Intervention
- ☐ Crisis Line
- ☐ Financial Assistance
- ☐ Follow-up
- ☐ Identification of Abuse
- ☐ Information
- ☐ Investigation
- ☐ Legal Assistance
- ☐ Life Skills
- ☐ Medical Assistance
- ☐ Outreach
- ☐ Protocol
- ☐ Referral
- ☐ Residential Care for Children
- ☐ Self-help Program
- ☐ Shelter for Women
- ☐ Support Program
- ☐ Transportation
- ☐ Other : _____

PUBLIC AND PROFESSIONAL SERVICES

- ☐ Coordination
- ☐ Consultaion
- ☐ Liaison
- ☐ Newsletter
- ☐ Prof. Education
- ☐ Public Education
- ☐ Research
- ☐ Resource Centre
- ☐ Staff Training
- ☐ Volunteer Training
- ☐ Other : _____

SERVICE/INITIATIVE AVAILABILITY

☐ Province-Wide ☐ Community

CONTACT PERSON

MAIL COMPLETED FORM TO :
Office for the Prevention of Family Violence
Alberta Social Services

Seven Street Plaza
10030 - 107 Street
Edmonton, Alberta
T5J 3E4

SECTION C

CHART OF SERVICES

CHART OF SERVICES

The Chart of Services provides quick access to the services information which is available in expanded form in the main text of the Directory. Agencies are listed in the order in which they appear in the text. Specific issues, target groups and services components and notations are explained below.

Please Note: Services indicated for each agency may not apply equally to all target groups; for clarification, refer to the main text entry.

Guide To Use

To locate a Community Service:

1. Find the Community name on the chart.
2. Check the Type(s) of Abuse, Target Group(s) and Service(s) of interest to you against the agencies in that community.
3. Read the corresponding main text entries for the relevant agencies. (Page numbers of communities are listed in the Index.)
4. If the service is unavailable in one particular community, repeat for neighbouring communities.
5. If still unavailable, check the Province-Wide section, or seek the help of the nearest agency offering referrals.

To locate a Province-Wide Service, follow the above procedure, omitting step 1.

Explanation of Categories

The terminology in the Chart of Services will be familiar to most professionals. The purpose here is to clarify, not to fully describe, the meaning of particular terms as they are used in this Chart. Limited space has necessitated using broad headings in place of several smaller, more exacting categories. Readers need to be aware of these overlaps. Some smaller categories are referred to by letter in the columns labelled "other". An exception is FV (Family Violence). Technically all agencies in the Directory are concerned with some aspect of this problem, such as child abuse or incest (I), in one or more of its services. Those with the notation FV also address the broad issue of family violence.

Types of Abuse

Child Abuse: physical, sexual, psychological abuse of children and youth to age 18 years.

Wife Abuse: physical, sexual, psychological abuse of spouses, partners in common-law relationships.

Other:

A - Anger, aggression
FV - Family violence in all forms for all target groups
I - Incest
R - Rape

Target Groups

Other:

Client Related

Ay - Abusive youth (youth dangerous to themselves and/or others)
C - Children (0 - 11 years) (witnesses or victims) from violent homes
Cu - Couples
F - Family of the abused, abuser
N - Non-abusing spouse or parent
Pa - Parents in danger of abusing their children
Su - Survivors of sexual abuse
Y - Youth (12 - 18 years)

Services Related

G - Government departments, agencies
P - Public in general
Pr - Professional individuals, organizations
S - Students
St - Staff of agency
T - Teachers
V - Volunteers

Individual and Family Services and initiatives

Advocacy: promoting the interests of individual clients, or particular client groups, in relation to availability of and access to services in the community or province.

Child Care: indicates the presence of full-time child care worker(s), and/or child's accommodation with mother.

Counselling, Therapy: short to long-term treatment.

Crisis Intervention: includes limited (crisis) counselling.

Financial Assistance: help in managing money, gaining access to funding, or the actual provision of funding.

Identification of Abuse: carries out, or provides training in identification of abuse.

Legal Assistance: procedural help, legal counselling or aid, and/or representation.

Life Skills: the teaching of skills in family life, parenting, relationships, goal-setting, decision-making, employment.

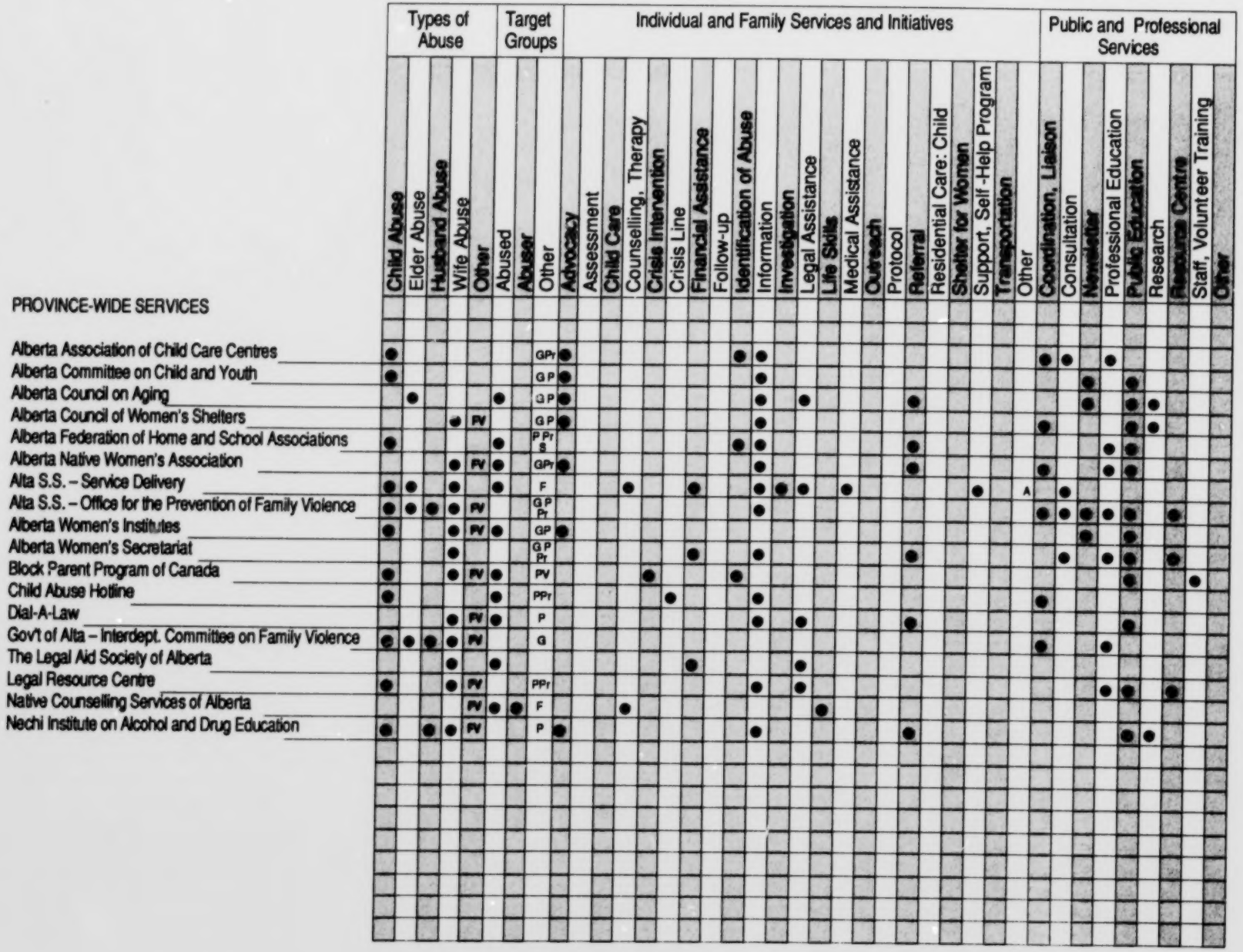
Medical Assistance: procedural help, medical care, or provision of drugs in an emergency.

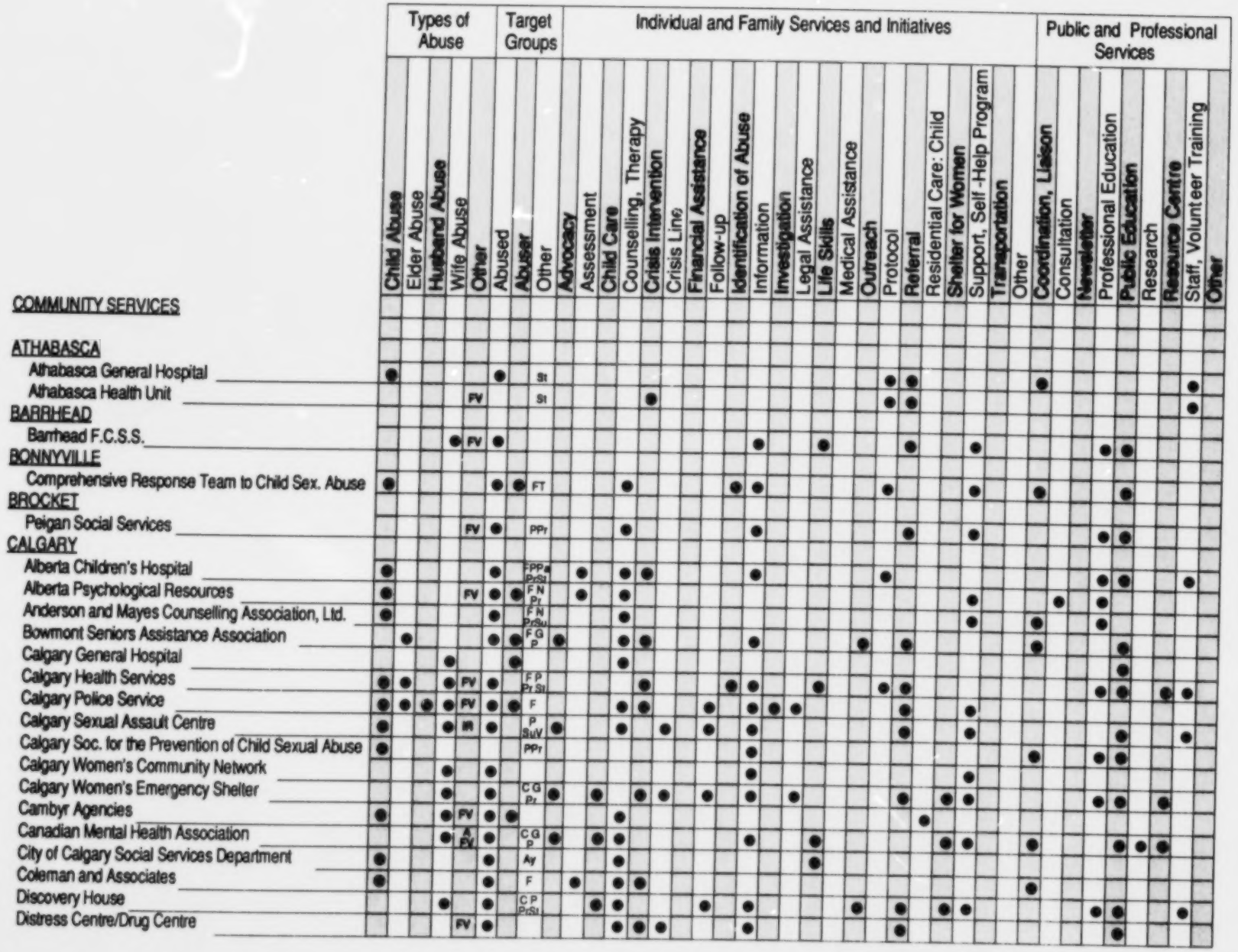
Support: presence of a full support program or group, and/or emotional support.

Other:
A - provision to persons other than women, of emergency accommodation or safe place.
E - education program for school age children.

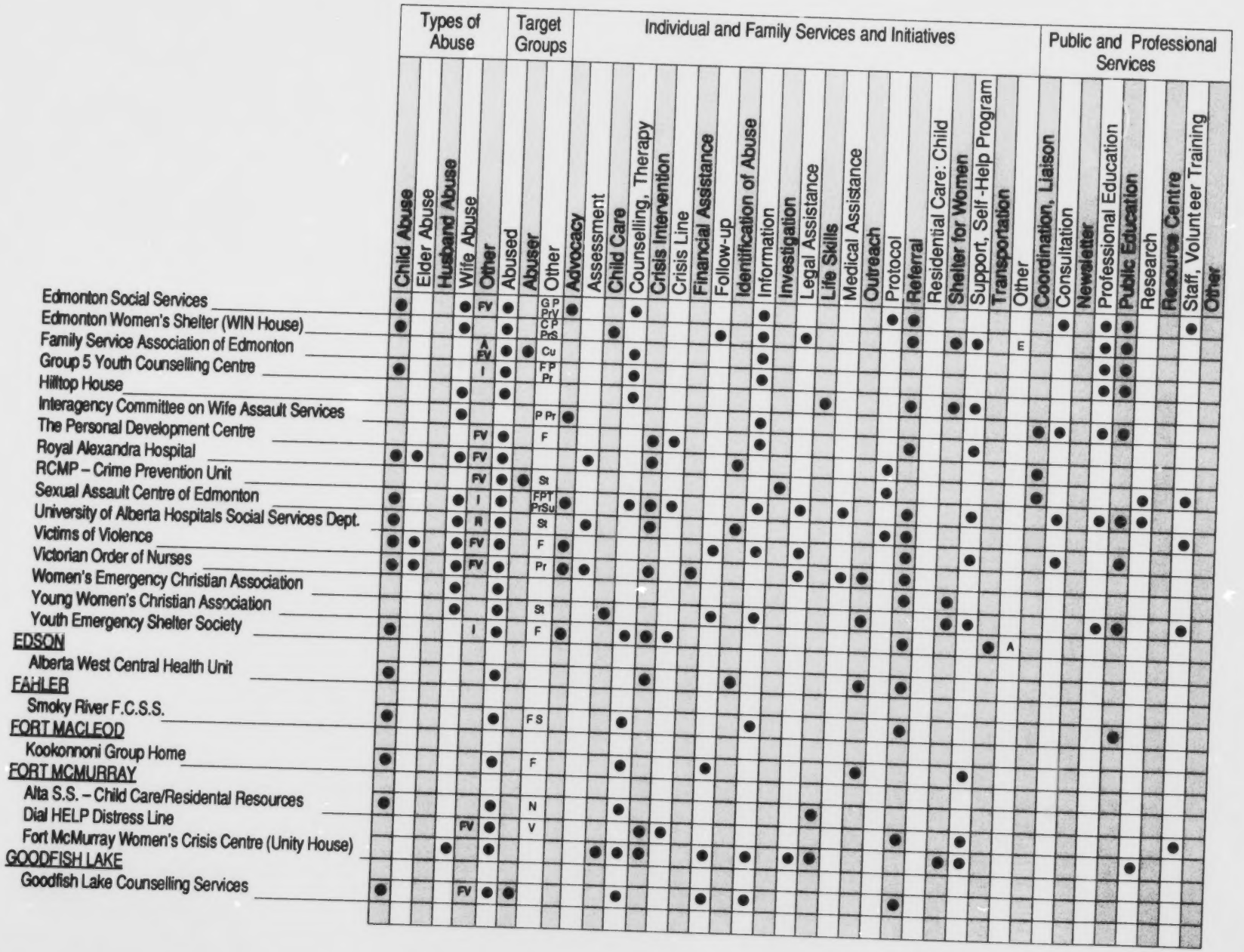
Public and Professional Services

Consultation: offers advice, recommendations to decision-makers on policy matters; provides expertise to other helping agencies.


Types of Abuse
Target Groups
Individual and Family Services and Initiatives
Public and Professional Services
PROVINCE-WIDE SERVICES
Child Abuse
Elder Abuse
Husband Abuse
Wife Abuse
Other
Abused
Abuser
Other
Advocacy
Assessment
Child Care
Counselling, Therapy
Crisis Intervention
Crisis Line
Financial Assistance
Follow-up
Identification of Abuse
Information
Investigation
Legal Assistance
Life Skills
Medical Assistance
Outreach
Protocol
Referral
Residential Care: Child
Shelter for Women
Support, Self-Help Program
Transportation
Other
Coordination, Liaison
Consultation
Newsletter
Professional Education
Public Education
Research
Resource Centre
Staff, Volunteer Training
Other
Alberta Association of Child Care Centres
Alberta Committee on Child and Youth
Alberta Council on Aging
Alberta Council of Women's Shelters
Alberta Federation of Home and School Associations
Alberta Native Women's Association
Alta S.S. – Service Delivery
Alta S.S. – Office for the Prevention of Family Violence
Alberta Women's Institutes
Alberta Women's Secretariat
Block Parent Program of Canada
Child Abuse Hotline
Dial-A-Law
Gov't of Alta – Interdept. Committee on Family Violence
The Legal Aid Society of Alberta
Legal Resource Centre
Native Counselling Services of Alberta
Nechi Institute on Alcohol and Drug Education


Types of Abuse
Target Groups
Individual and Family Services and Initiatives
Public and Professional Services
COMMUNITY SERVICES
Child Abuse
Elder Abuse
Husband Abuse
Wife Abuse
Other
Abused
Abuser
Other
Advocacy
Assessment
Child Care
Counselling, Therapy
Crisis Intervention
Crisis Line
Financial Assistance
Follow-up
Identification of Abuse
Information
Investigation
Legal Assistance
Life Skills
Medical Assistance
Outreach
Protocol
Referral
Residential Care: Child
Shelter for Women
Support, Self -Help Program
Transportation
Other
Coordination, Liaison
Consultation
Newsletter
Professional Education
Public Education
Research
Resource Centre
Staff, Volunteer Training
Other
ATHABASCA
Athabasca General Hospital
Athabasca Health Unit
BARRHEAD
Barrhead F.C.S.S.
BONNYVILLE
Comprehensive Response Team to Child Sex. Abuse
BROCKET
Peigan Social Services
CALGARY
Alberta Children's Hospital
Alberta Psychological Resources
Anderson and Mayes Counselling Association, Ltd.
Bowmont Seniors Assistance Association
Calgary General Hospital
Calgary Health Services
Calgary Police Service
Calgary Sexual Assault Centre
Calgary Soc. for the Prevention of Child Sexual Abuse
Calgary Women's Community Network
Calgary Women's Emergency Shelter
Cambyr Agencies
Canadian Mental Health Association
City of Calgary Social Services Department
Coleman and Associates
Discovery House
Distress Centre/Drug Centre

	Types of Abuse					Target Groups			Individual and Family Services and Initiatives																						Public and Professional Services							
	Child Abuse	Elder Abuse	**Husband Abuse**	Wife Abuse	**Other**	Abused	**Abuser**	Other	**Advocacy**	Assessment	**Child Care**	Counselling, Therapy	**Crisis Intervention**	Crisis Line	**Financial Assistance**	Follow-up	**Identification of Abuse**	Information	**Investigation**	Legal Assistance	**Life Skills**	Medical Assistance	**Outreach**	Protocol	**Referral**	Residential Care: Child	**Shelter for Women**	Support, Self -Help Program	**Transportation**	Other	**Coordination, Liaison**	Consultation	**Newsletter**	Professional Education	**Public Education**	Research	**Resource Centre**	Staff, Volunteer Training	**Other**
Foothills Provincial General Hospital	●	●		●		●		W				●				●								●	●												
Holy Cross Hospital	●					●		PrSt				●				●	●								●			●								●	
Parent Aide Program of Calgary	●							Pa T V C PaV									●				●				●								●			●	
Parents Anonymous	●										●		●	●							●				●								●			●	
The Pastoral Institute				●	A	●	●					●						●			●							●								●	
Rockyview Hospital					FV	●	●			●		●	●								●							●									
The Salvation Army Park Wood House	●					●		F				●					●				●				●												
Sunrise Residence				●	FV			P									●				●	●			●		●										
Y.W.C.A. – Sheriff King Home				●		●		C G V	●		●	●					●			●					●			●					●	●			
CAMROSE																																					
Camrose City Police Department	●				I	●		StT										●						●													
Camrose Society for a Women's Shelter				●		●		C			●	●									●				●		●		●		●		●	●		●	
COALDALE																																					
Coaldale Police Department	●			●		●													●				●	●													
COLD LAKE																																					
Dr. Margaret Savage Women's Crisis Centre				●		●		CP			●	●	●	●		●		●						●		●	●	●						●			
EDMONTON																																					
Aid Service of Edmonton	●				FV	●	●	P					●	●				●						●											●			
Alberta Hospital Edmonton	●			●			●					●				●																					
Alberta Hospital Edmonton – F.A.C.S.	●			●	AI FV	●	●	PPr		●		●				●		●													●		●	●			
Alta S.S. – Edmonton Emergency Social Services	●					●		F						●	●		●	●	●			●							A								
Betterway, Edmonton					FV	●	●	F				●		●		●		●																			
Charles Camsell General Hospital	●					●				●		●	●											●	●										●		
The Child Development Centre	●					●				●		●				●												●									
Edmonton Board of Health	●					●				●		●					●							●						●							
Edmonton Committee on Child Abuse and Neglect	●							GPr	●								●	●												●	●		●	●			
Edmonton General Hospital	●				R	●		St																●													
Edmonton Juvenile Receiving/Detention Centre	●				FV	●		F		●											●		●									●			●		
Edmonton Police Department	●			●	FV	●	●	NP							●		●	●	●			●		●						●			●				


Types of Abuse
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Public and Professional Services
Child Abuse
Elder Abuse
Husband Abuse
Wife Abuse
Other
Abused
Abuser
Other
Advocacy
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Legal Assistance
Life Skills
Medical Assistance
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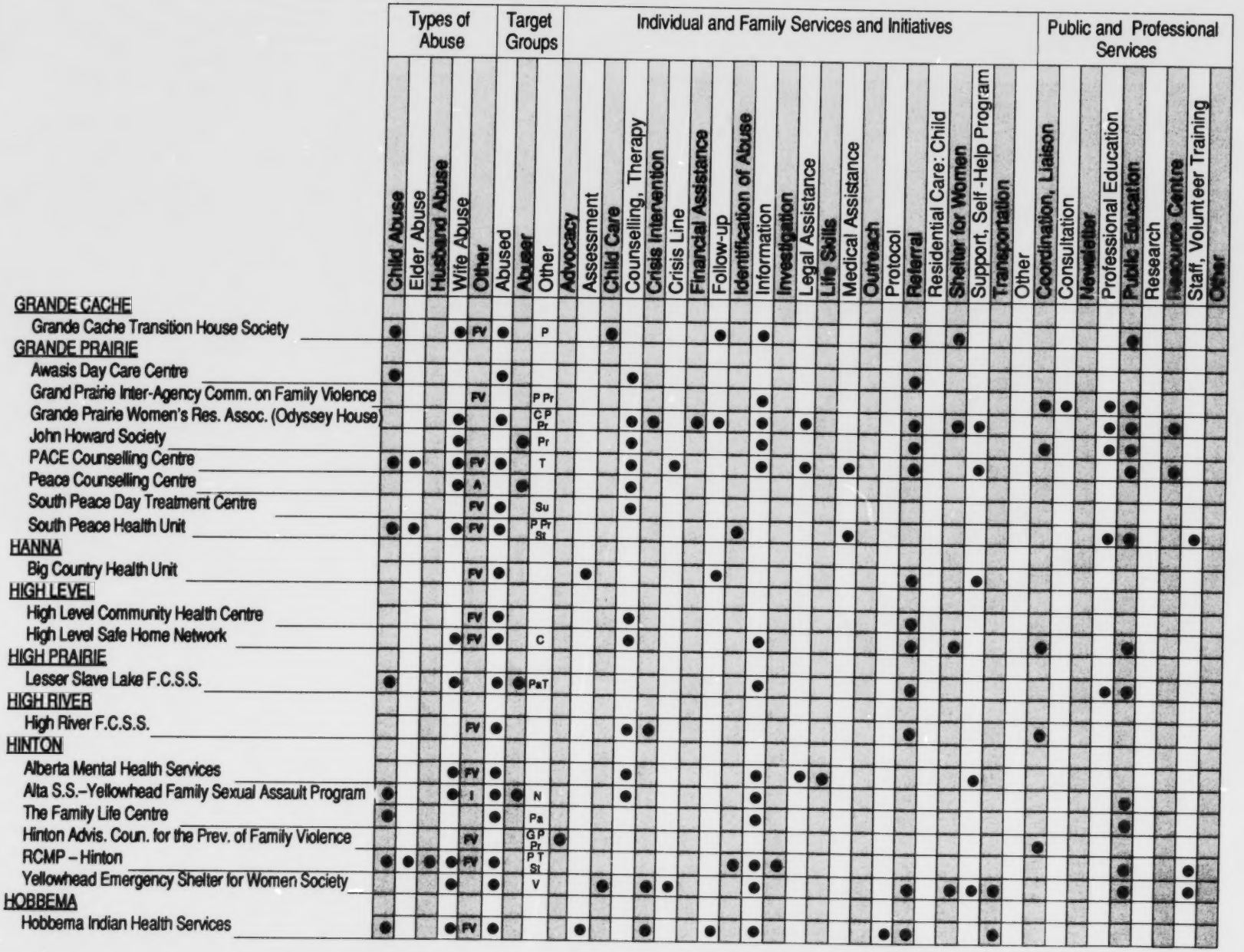
Referral
Residential Care: Child
Shelter for Women
Support, Self-Help Program
Transportation
Other
Coordination, Liaison
Consultation
Newsletter
Professional Education
Public Education
Research
Resource Centre
Staff, Volunteer Training
Other
Edmonton Social Services
Edmonton Women's Shelter (WIN House)
Family Service Association of Edmonton
Group 5 Youth Counselling Centre
Hilltop House
Interagency Committee on Wife Assault Services
The Personal Development Centre
Royal Alexandra Hospital
RCMP – Crime Prevention Unit
Sexual Assault Centre of Edmonton
University of Alberta Hospitals Social Services Dept.
Victims of Violence
Victorian Order of Nurses
Women's Emergency Christian Association
Young Women's Christian Association
Youth Emergency Shelter Society
EDSON
Alberta West Central Health Unit
FAHLER
Smoky River F.C.S.S.
FORT MACLEOD
Kookonnoni Group Home
FORT MCMURRAY
Alta S.S. – Child Care/Residental Resources
Dial HELP Distress Line
Fort McMurray Women's Crisis Centre (Unity House)
GOODFISH LAKE
Goodfish Lake Counselling Services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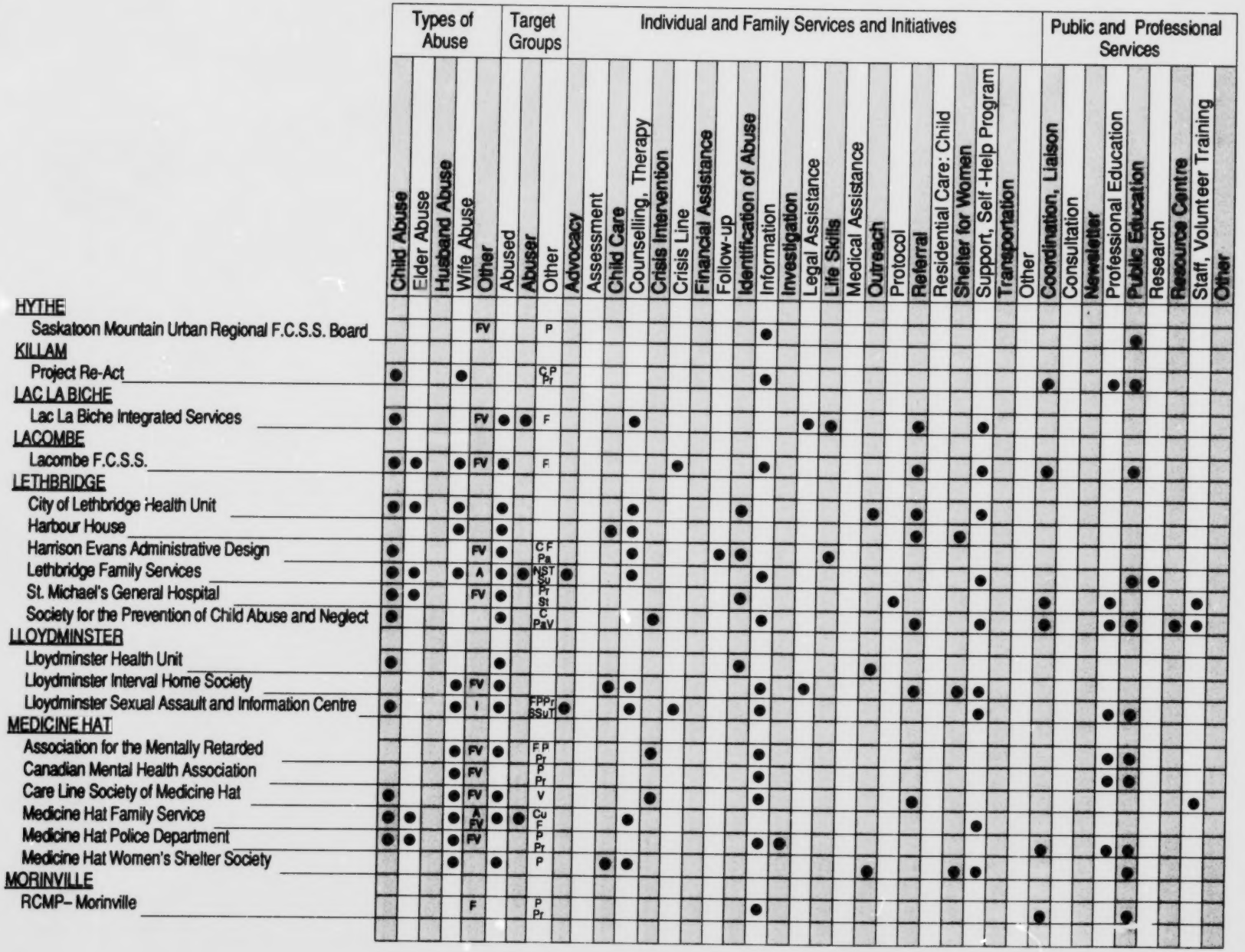
Support, Self-Help Program
Transportation
Other
Coordination, Liaison
Consultation
Newsletter
Professional Education
Public Education
Research
Resource Centre
Staff, Volunteer Training
Other
GRANDE CACHE
Grande Cache Transition House Society
GRANDE PRAIRIE
Awasis Day Care Centre
Grand Prairie Inter-Agency Comm. on Family Violence
Grande Prairie Women's Res. Assoc. (Odyssey House)
John Howard Society
PACE Counselling Centre
Peace Counselling Centre
South Peace Day Treatment Centre
South Peace Health Unit
HANNA
Big Country Health Unit
HIGH LEVEL
High Level Community Health Centre
High Level Safe Home Network
HIGH PRAIRIE
Lesser Slave Lake F.C.S.S.
HIGH RIVER
High River F.C.S.S.
HINTON
Alberta Mental Health Services
Alta S.S.–Yellowhead Family Sexual Assault Program
The Family Life Centre
Hinton Advis. Coun. for the Prev. of Family Violence
RCMP – Hinton
Yellowhead Emergency Shelter for Women Society
HOBBEMA
Hobbema Indian Health Services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Support, Self-Help Program
Transportation
Other
Coordination, Liaison
Consultation
Newsletter
Professional Education
Public Education
Research
Resource Centre
Staff, Volunteer Training
Other
HYTHE
Saskatoon Mountain Urban Regional F.C.S.S. Board
KILLAM
Project Re-Act
LAC LA BICHE
Lac La Biche Integrated Services
LACOMBE
Lacombe F.C.S.S.
LETHBRIDGE
City of Lethbridge Health Unit
Harbour House
Harrison Evans Administrative Design
Lethbridge Family Services
St. Michael's General Hospital
Society for the Prevention of Child Abuse and Neglect
LLOYDMINSTER
Lloydminster Health Unit
Lloydminster Interval Home Society
Lloydminster Sexual Assault and Information Centre
MEDICINE HAT
Association for the Mentally Retarded
Canadian Mental Health Association
Care Line Society of Medicine Hat
Medicine Hat Family Service
Medicine Hat Police Department
Medicine Hat Women's Shelter Society
MORINVILLE
RCMP– Morinville

	Types of Abuse					Target Groups		Individual and Family Services and Initiatives																				Public and Professional Services						
	Child Abuse	Elder Abuse	Husband Abuse	Wife Abuse	Other	Abused	Abuser	Other	Advocacy	Assessment	Child Care	Counselling, Therapy	Crisis Intervention	Crisis Line	Financial Assistance	Follow-up	Identification of Abuse	Information	Investigation	Legal Assistance	Life Skills	Medical Assistance	Outreach	Protocol	Referral	Residential Care: Child	Shelter for Women	Support, Self-Help Program	Transportation	Other	Coordination, Liaison	Consultation	Newsletter	Professional Education	Public Education	Research	Resource Centre	Staff, Volunteer Training	Other
PEACE RIVER																																							
Northwest Regional Committee on Family Violence				FV	●			G Pa P	●																														
Peace Country Crisis Association	●	●	●	FV	●			P																							●								
Peace River Albertans for Crime Prevention				FV				C P Pr																															
Peace River F.C.S.S.	●			FV				G Pr											●												●			●	●				
Peace River Health Unit				FV				F																							●								
Peace River Mental Health Services	●		●	FV	●			C Y				●														●					●								
PROVOST																																							
Provost and District Youth Services and Counselling	●			FV	●			S T Y				●					●																						
RED DEER																																							
Alberta Association for Young Children	●			FV				C F	●																														
Bettenway, Red Deer				FV	●							●	●				●																	●					
Central Alberta Sexual Assault Centre Society	●		●		●			F S T V				●	●		●		●																					
Central Alberta Women's Emergency Shelter Society	●		●	FV	●	●		C S P Pr		●		●			●																				●				
Golden Circle Senior Citizens Centre		●			●					●							●						●				●							●				
Red Deer Health Unit				FV	●	●		F			●					●							●															
Red Deer Parents Support Group	●				●			Su			●																											
Red Deer Regional Hospital Centre	●				●			St								●																						
Red Deer Suicide Prevention Crisis Services				FV	●								●				●																					
ST. PAUL																																							
St. Paul and District Crisis Association																																							
St. Therese General Hospital	●			●	●			C					●						●																			
SHERWOOD PARK																																							
Leduc-Strathcona Health Unit	●	●		●	●			F							●	●					●																	
Strathcona F.C.S.S.	●			●	●			St																														
Strathcona Shelter Society Ltd.				●	●			C S SW			●	●					●			●						●					●							
SLAVE LAKE																																							
Lake Lands F.C.S.S.	●							C P Pa																															
Native Counselling Services of Alberta				FV				P									●																					
																		●																					

	Types of Abuse					Target Groups		Individual and Family Services and Initiatives																						Public and Professional Services				
	Child Abuse	Elder Abuse	Husband Abuse	Wife Abuse	Other	Abused	Abuser	Other	Advocacy	Assessment	Child Care	Counselling, Therapy	Crisis Intervention	Crisis Line	Financial Assistance	Follow-up	Identification of Abuse	Information	Investigation	Legal Assistance	Life Skills	Medical Assistance	Outreach	Protocol	Referral	Residential Care: Child	Shelter for Women	Support, Self-Help Program	Transportation	Other	Coordination, Liaison	Consultation	Newsletter	Professional Education	Public Education	Research	Resource Centre	Staff, Volunteer Training	Other
SPRUCE GROVE																																	
Citizens Concerned with Crimes Against Children	●					●		P T										●															
STETTLER																																	
Stettler Family Violence Committee					PV			P																									
STONY PLAIN																																	
Stony Plain – Lac Ste. Anne Health Unit	●	●		●		●		F		●			●			●	●					●			●				●				
SUNDRE																																	
Sundre F.C.S.S.	●	●		●	PV	●						●		●				●		●													
TABER																																	
Taber Police Department																																	
VEGREVILLE					PV	●	●	F											●						●								
Vegreville Health Unit	●	●				●		CT		●			●				●					●			●								
VERMILION																																	
Minburn-Vermilion Health Unit	●					●		P SRT										●				●			●								
WESTLOCK																																	
Northern Lights Resource Centre Association					PV	●		V					●					●							●								
WETASKIWIN																																	
City of Wetaskiwin F.C.S.S.		●			PV	●	●	F				●	●					●			●				●			●					
Wetaskiwin Health Unit		●				●						●									●												
WHITECOURT																																	
Wellspring Women's Resource Centre						●	●	V				●	●					●							●			●					

SECTION D

PROVINCE-WIDE SERVICES

ALBERTA ASSOCIATION OF CHILD CARE CENTRES

482-4563

322, Professional Building
7 St. Anne Street
St. Albert, Alberta T8N 2X4

CHILD ABUSE AND NEGLECT COMMITTEE

o works jointly with other organizations and branches of government concerned with child abuse and neglect o educates the membership as to the pervasiveness of the problem, its identification and management o has published a comprehensive bibliography of literature and films about child abuse and neglect

ALBERTA COMMITTEE ON CHILDREN AND YOUTH

450-1630

Box 4665
Edmonton, Alberta T6E 5G5

o informs and educates the public on children's issues through conferences, workshops and a newsletter o frequently addresses the topics of child abuse, sexual abuse and neglect o publishes the booklet "What You Should Know About Alberta Children and Their Families: The Darker Side" o advocates on behalf of children and youth

ALBERTA COUNCIL ON AGING

423-7781

390 First Edmonton Place
10665 Jasper Avenue
Edmonton, Alberta T5J 3S9

o advocacy, referrals and crime prevention education relative to the interests of elders o concerned with victim assistance, specifically how elders are treated within the legal system, by police and in the community or nursing home, and the effect this treatment has on a victim's/witness' willingness to come forward o involved in monitoring the incidence of crime against elders o encourages seniors and other people to take greater responsibility for crime prevention and reducing the risks to the elderly o focuses attention on elder abuse through A.C.A. NEWS, for example, and the use of films such as "ON GUARD" (preventing fraud against seniors)

ALBERTA COUNCIL ON WOMEN'S SHELTERS 471-6709

Room 4, 11602 - 40 Street
Edmonton, Alberta T5W 2K6

o a non-profit organization which acts in a liaison/advocacy capacity between women's shelters and all levels of government o encourages and assists in the development of women's shelters throughout Alberta o initiates and/or participates in research relating to issues affecting abused women o provides information and participates in public awareness programs on abused women o sponsors annual conferences dealing with the issue of family violence

ALBERTA FEDERATION OF HOME AND SCHOOL ASSOCIATIONS 255-0080

Room 6, 898 Sylvester Cres. S.W.
Calgary, Alberta T2W 0R7

COMMITTEE ON CHILD ABUSE AND NEGLECT
o educates the public and students on child abuse, its effects and how to identify it o offers and helps organize child abuse seminars for member associations and community groups o contributes to professional workshops on the subject o informs victims of community resources available o distributes literature on child abuse and its detection

ALBERTA NATIVE WOMEN'S ASSOCIATION 484-1631 484-1635

10006 - 149 Street
Edmonton, Alberta T5P 1K8

o facilitates communication and information exchange between women's groups and other organizations across the province o offers seminars on wife abuse and family violence around the province o works with the Solicitor General's Department in providing referrals to Native women in need of counselling and shelter o advocates for more crisis care, shelters and programs of information through resolutions to Association chapters and the provincial government

ALBERTA SOCIAL SERVICES

427-2734 Info/Recep
427-0005 Admin

Seventh Street Plaza
10030 - 107 Street
Edmonton, Alberta T5J 3E4

CHILD PROTECTION
o investigates any case where a child may be neglected or in need of protection, and ensures that protection is provided if necessary o offers guidance, counselling and support to help families provide better care for their children

EMERGENCY PUBLIC ASSISTANCE
o provides emergency financial assistance or accommodation to individuals or families in desperate need, such as those without food or shelter, or when emergency drugs are required

FAMILY RELATIONS - COURT SERVICES
o provides short-term counselling and consultative services to assist people seeking remedies for their family problems through the courts o investigates child custody and access disputes

(For information on the above three programs, contact the Social Services District Office nearest you.)

ALBERTA SOCIAL SERVICES

427-7599

Office for the Prevention of Family Violence
9th Floor, Seventh Street Plaza
10030 - 107 Street
Edmonton, Alberta T5J 3E4

o maintains a clearinghouse for information, both print and audio-visual, on violence in families o develops and distributes educational material to promote increased awareness of family violence on the part of government and community, and an improved response by professionals o offers presentations at workshops, conferences and meetings o liaison with federal and other provincial governments o chairs the Interdepartmental Committee on Family Violence (see under Government of Alberta, this section) o coordinates family violence prevention initiatives within Alberta Social Services o promotes cooperation and collaboration between service providers o offers consultation and advice on community proposals through six regional co-ordinators located in Coaldale, Calgary, Camrose, Edmonton, Grande Prairie and Lac La Biche o publishes a quarterly newsletter "Focus"

ALBERTA WOMEN'S INSTITUTES 469-1254

6604 - 82 Avenue
Edmonton, Alberta T6B 0E7

o seeks to create improved social conditions within the community, province and throughout the world o family violence is one of three major focuses in AWI's efforts to educate its membership and advocate for an improved response o family violence, child abuse and child sexual abuse are addressed at annual conferences and some district workshops o some of the 159 branches in Alberta contribute money and clothing to women's shelters o publishes a quarterly newsletter "Home and Country"

ALBERTA WOMEN'S SECRETARIAT 422-4927

8th Floor, Kensington Place
10011 - 109 Street
Edmonton, Alberta T5K 0K1

o provides information on and referral to organizations and agencies assisting abused women o produces publications on issues of concern to women and abused women o resource centre provides information to government departments and individuals o offers funding and some staff assistance for conferences and workshops on family violence o examines all government programs and issues affecting women, and makes policy recommendations to government

BLOCK PARENT PROGRAM OF CANADA 462-7602

P.O. Box 68
Edmonton, Alberta T5J 2G9

o provides the community with an organized method of protecting its children and adults from dangerous or frightening situations (such as violence in the home) o aids in the prompt reporting of emergency problems, suspicious activity and crimes in progress to ambulance or police services o 129 community programs in place in Alberta as of December 1985 (call your local school, police department or RCMP for details on BLOCK PARENTS in your area)

CHILD ABUSE HOTLINE **0 - Zenith 1234 (Toll-free)**

1 Floor, Financial Building
10621 - 100 Avenue
Edmonton, Alberta T3J 0B3

o a toll-free telephone number where all suspected cases of child neglect or child abuse can be reported o provides research materials on the kind of families that abuse their children and the kinds of situations that may lead to abuse o maintains cross-referencing for identification of child abusers o serves as a province-wide information source for agencies working with children or anyone wanting information on services for children

DIAL-A-LAW **230-9022**
1-800-332-1091

200 Rocky Mountain Plaza
615 MacLeod Trail, S.E.
Calgary, Alberta T2G 4T8

o provides prerecorded messages 6-7 minutes long on many legal matters, including abused women and assault (other family violence related tapes are planned) o printed transcripts available upon request o referral service

GOVERNMENT OF ALBERTA **427-7599**

Interdepartmental Committee on Family Violence
c/o 9th Floor, Seventh Street Plaza
10030 - 107 Street
Edmonton, Alberta T5J 3E4

o a committee of representatives from eleven Alberta government departments and agencies responsible for developing a coordinated governmental response to family violence and to oversee its implementation o chaired by the Director, Office for The Prevention of Family Violence

THE LEGAL AID SOCIETY OF ALBERTA 427-7575

1600, 10123 - 99 Street
Edmonton, Alberta T5J 3H1

o provides legal services and advice to persons who cannot afford a lawyer o women who are victims of assault may be granted coverage in legal proceedings, given help with restraining orders, child custody procedures, etc. o handles urgent cases (Branches in Medicine Hat, Lethbridge, Calgary, Red Deer, Wetaskiwin, Hinton, Grande Prairie, Peace River, St. Paul and Fort McMurray; consult your telephone directory for local addresses and numbers)

LEGAL RESOURCE CENTRE 432-5732

University of Alberta Extension
Trade Centre South
10049 - 81 Avenue
Edmonton, Alberta T6E 1W7

o assists Albertans in gaining access to information and skills needed to undertake a wide variety of law-related activities o maintains a multimedia collection of legal and law-related resources for nonlawyers, including materials on abused women, child abuse, child neglect, sexual abuse and family violence in general o lends materials o assists in setting up programs, seminars and workshops by providing staff services, reference materials and legal background information o Speakers' Bureau assists in arranging for speakers on legal matters

NATIVE COUNSELLING SERVICES OF ALBERTA 423-2141

5th Floor, Victoria Place
10009 - 108 Street
Edmonton, Alberta T5J 3C5

FAMILY LIFE IMPROVEMENT PROGRAM

o covers many problems experienced within families, including violence o discusses cycle of violence, feelings of victims, abuser and children, what we teach our children through violence, ways to mitigate the situation o utilizes individual and family counselling o helps clients experiencing family breakdown deal with their problems, through personal and family counselling, group sessions (offices also in Lethbridge, Calgary, Drumheller, Rocky Mountain House, Wetaskiwin, Fort McMurray, Grande Prairie, High Level, High Prairie, Peace River, Sangudo, Slave Lake, Valleyview, Wabasca, Whitecourt)

NECHI INSTITUTE ON ALCOHOL AND DRUG EDUCATION 458-1884

Box 3884, Station D
Edmonton, Alberta T5L 4K1

o conducts research into the number of violent deaths and suicides among Native people, and its relationship to family violence o offers community education workshops on spousal abuse, the symptoms, and the support services that exist, or that can be developed within the Native community o at present offers child sexual abuse workshops to three Reserves, and to Reserve Police Child Sexual Abuse Intervention Team o makes referrals

SECTION E

COMMUNITY SERVICES

ATHABASCA

ATHABASCA GENERAL HOSPITAL AND NURSING HOME DISTRICT #13 — 675-2261

Box 240
Athabasca, Alberta T0G 0B0

o provides policies and procedures for medical staff to follow relating to child abuse o informal liaison with RCMP regarding sexual abuse o makes referrals

ATHABASCA HEALTH UNIT — 675-2231

Box 1140
Athabasca, Alberta T0G 0B0

o protocol in place for family violence o offers crisis intervention and referrals by public health nurses

BARRHEAD

BARRHEAD FAMILY AND COMMUNITY SUPPORT SERVICES — 674-3341

Box 488, 5026 - 49 A Street
Barrhead, Alberta T0G 0E0

o refers victims of violence to appropriate agency o public awareness and professional inservice workshops

BATTERED WOMEN'S SUPPORT GROUP
o educational, discussion and support group for women who were or are now living in abusive situations o explores options and choices through videos, films, articles and books

BONNYVILLE

COMPREHENSIVE RESPONSE TEAM TO CHILD SEXUAL ABUSE 826-2120

c/o Box 1665
Bonnyville, Alberta T0A 0L0

o a multi-agency committee seeking a coordinated approach to the problem of child sexual abuse o facilitates identification of abuse cases by professionals o protocol development to deal with cases and minimize trauma to victims o gives counselling and support to victims and their families o seeks to rehabilitate perpetrators o offers public education to increase awareness of the problem, help the public assist with its resolution, and facilitate children's access to responsible adults o promotes CARE KIT in the schools (see C.A.R.E. Program description under Sexual Assault Centre of Edmonton)

BROCKET

PEIGAN SOCIAL SERVICES 965-3830

Box 7
Brocket, Alberta T0K 0H0

o offers limited counselling and emotional support to victims of abuse o contributes to workshops o makes referrals to other agencies

CALGARY

ALBERTA CHILDREN'S HOSPITAL 229-7886

Diagnostic, Assessment and Treatment Centre
1820 Richmond Road S.W.
Calgary, Alberta T2T 5C7

CHILD ABUSE PROGRAM
o uses set protocols and procedures for intake, emergencies and for weekly conferences on child abuse families o intervenes with families that have, or are at risk of having, abused children o treatment program is multidisicplinary focusing on physically abused (to age 18) and sexually abused (7 and under) children and their families o examines medical agents of child neglect (e.g. non-organic failure to thrive), and parental failure to provide appropriate child health care o offers preventive education to community and professional groups

ALBERTA PSYCHOLOGICAL RESOURCES 283-8387

Suite 400, 417 - 14 Street N.W.
Calgary, Alberta T2N 2A1

o provides assessment and therapy for all members of families where child sexual abuse is a problem o offers time-limited groups for perpetrators and mothers of victims o contributes to professional workshops on family violence/sexual abuse o consults with other agencies

ANDERSON & MAYES COUNSELLING ASSOCIATION LTD. 245-5005

401, 1177 - 11 Avenue S.W.
Calgary, Alberta T2R 1K9

o provides community-coordinated treatment services for victims of child sexual abuse and their families o has developed a model of child sexual abuse within families explained in workshops across Canada, including an annual national workshop o involved with two other private practitioners offering a program for adult survivors of sexual abuse

PARENTS UNITED/DAUGHTERS AND SONS UNITED
o guided self-help groups for abusers, non-abusing spouses and child victims of sexual abuse

BOWMONT SENIORS ASSISTANCE ASSOCIATION 286-1811
247-3226

5000 Bowness Road N.W.
Calgary, Alberta T3B 0B9

o offers crisis prevention and intervention on behalf of seniors o initiates and coordinates needed services o counsels seniors and their families o offers information, outreach and educational programs, and referrals o advocates on behalf of seniors o provides appropriate services to abusers in an attempt to alleviate the causes of elder abuse

CALGARY GENERAL HOSPITAL 268-9610

Forensic Services
841 Centre Avenue East
Calgary, Alberta T2E 0A1

TREATMENT GROUP FOR MEN WHO BATTER THEIR WIVES
o a program of therapy directed at the management of aggressive behaviors in men who physically abuse their wives o patients court-mandated or referred from other agencies o conducts public education programs about batterers

CALGARY HEALTH SERVICES 228-7400

Box 4016, Station C
320 - 17 Avenue S.W.
Calgary, Alberta T2T 5T1

SEXUALITY EDUCATION DIVISION
o educates the public and professionals on all aspects of normal human sexuality at different life stages, through programs and workshops, on a request basis o provides information on community resources o resource centre contains many items on family violence and sexual abuse

HOME CARE DIVISION
o identifies cases of elder abuse, and child abuse and neglect o crisis intervention if necessary o talks with the family and monitors the situation as necessary

NURSING DIVISION
o guidelines in place for identifying and reporting child abuse o testifies in abuse/neglect court cases

CALGARY POLICE SERVICE 265-3330

316 - 7th Avenue S.E.
Calgary, Alberta T2G 0J2

POLICE CRISIS TEAM
o responds to requests from police officers only, to problems of a psycho-social nature including all domestic disputes (child welfare, parent-child disputes, sexual assault, problems of seniors) o provides short term crisis counselling and referrals to appropriate agencies o crisis intervention workers attend only after police have arrived and call them to the scene

VICTIM SERVICES
(268-2093) o provides follow-up services to all victims of crime including victims of family violence o provides information on court procedures and case progress, emotional support and court accompaniment (where appropriate), and referral to community resources

CHILD ABUSE TEAM
o investigates cases of child sexual and physical abuse and neglect
o referrals from individuals and Alberta Social Services

CALGARY SEXUAL ASSAULT CENTRE 244-1353

1725 - 12 Street N.W.
Calgary, Alberta T2T 3N1

o provides information, referral, emotional support and assistance to past or present victims of rape, child molestation, incest and sexual abuse o 24 hour crisis line o mobile volunteers to meet and accompany victims to needed services o follow-up counselling o groups for survivors of sexual abuse and incest o public education and advocacy regarding prevention and elimination of such crimes (e.g. "Who Do You Tell", "Good Touch, Bad Touch" - abuse prevention for children)

CALGARY SOCIETY FOR PREVENTION OF CHILD SEXUAL ABUSE 283-3304 220-5035

Suite 300, 1601 Westmount Road N.W.
Calgary, Alberta T2N 3M2

o a group of concerned professionals in a volunteer capacity seeking ways to institute and improve services to sexually abused children o currently a coordinating body involved in some public education through conferences and seminars in which its members participate

CALGARY WOMEN'S COMMUNITY NETWORK 266-0707

c/o Box 120
320 - 5th Avenue S.E.
Calgary, Alberta T2G 0E5

o a volunteer organization which runs a weekly drop-in support group for women in abusive relationships who are residents or ex-residents of Sheriff King Home o topics differ from week to week; attendance at the discretion of participants

CALGARY WOMEN'S EMERGENCY SHELTER

245-4442 Office
245-5901 Crisis Line

938 - 15 Avenue S.W.
Calgary, Alberta T2R 0S3

o provides emergency accommodation for abused women and their children o crisis counselling, legal information, referrals and advocacy o support groups for residents and non-resident women o groups for children from violent homes o parenting group especially for mothers in violent homes o follow-up to non-residents where necessary o 24-hour crisis line o resource centre o education programs for professionals and community

CAMBYR AGENCIES

244-1218

1802 - 30 Avenue S.W.
Calgary, Alberta T2T 1P7

FAMILY AND YOUTH COUNSELLING SERVICES
o offers short and long-term individual adolescent, couple, family and group counselling in situations of sexual abuse, physical abuse, neglect, and other family dysfunctions o counselling takes place in the home, school, other community resources, and at Cambyr offices

RIGEL HOUSE
o a short-term, residential receiving and assessment facility providing care for children who are generally wards of the government as a result of sexual or physical abuse, or neglect

CANADIAN MENTAL HEALTH ASSOCIATION

283-7591

Room 201, 723 - 14 Street N.W.
Calgary, Alberta T2G 2M8

HORIZON WEST WOMEN'S PROGRAM
o second stage shelter for abused women and their children o offers support counselling and life skills groups

EDUCATION SERVICES
o provides public workshops on anger and stress management o resource centre contains articles and books on domestic violence

SUBCOMMITTEE ON DOMESTIC VIOLENCE
o a coalition of community groups and interested individuals researching issues related to domestic violence, in preparation for public education endeavors, advocacy and lobbying for legislative and policy changes at various levels of government o one of five subcommittees of C.M.H.A.'s Advocacy Service dealing with various social issues

CITY OF CALGARY SOCIAL SERVICES DEPARTMENT 284-1101

Institutions Division
Children's Service Centre
1001, 1003, 1005 - 17 Street N.W.
Calgary, Alberta T2N 2E5

SECURE TREATMENT PROGRAM
o a structured confined program of life skills and group work for youth who are generally a danger to themselves or others o provides ongoing group work, weekly 1½ hour group therapy sessions, and one-on-one counselling for resident sexually abused youth

COLEMAN AND ASSOCIATES 270-0866

609 - 14 Street N.W.
Suite 204
Calgary, Alberta T2N 2A1

FAMILY INTERVENTION PROGRAM
o provides assessment services and short-term treatment for physically and sexually abused children 12 and over, and their families o coordinates the helping agencies involved in that treatment

DISCOVERY HOUSE 277-0718

Box 967, Station M
Calgary, Alberta T2P 2K4

o provides second stage shelter for abused women and their children in a secure apartment complex o provides individual counselling, referrals, support groups, and workshops for professionals, community groups and in-house staff o special support groups for spouses of the men enrolled in batterer's program at the General Hospital o "NEW START" outreach follow-up program begins in the shelter, continues into the community

DISTRESS CENTRE/DRUG CENTRE

266-1605 Distress
266-1608 Teen Line
266-1601 Office

Old "Y" Centre
223 - 12 Avenue S.W.
Calgary, Alberta T2R 0G9

o 24-hour crisis intervention by phone or in person o assists people in distress, because of drug abuse or violence through short-term individual and family counselling o information, referrals and public education regarding various personal problems clients may have

FOOTHILLS PROVINCIAL GENERAL HOSPITAL

270-1110

Social Services Department
1403 - 29 Street N.W.
Calgary, Alberta T2N 2T9

o identifies cases of abuse o protocol in place for support and intervention on behalf of victims of abuse o offers counselling, referrals and follow-up services

HOLY CROSS HOSPITAL

228-8190

Mental Health Services
2210 Second Street S.W.
Calgary, Alberta T2S 1S6

CHILD SUPPORT PROGRAM
o identifies and assesses cases of neglect and abuse (including sexual abuse) in child patients and in-coming referrals o goals are to reduce the frequency of abuse to zero, keep the family intact and reintegrate it as soon as safe and feasible o provides therapeutic, systems oriented approach to treatment, which includes counselling, emotional support, family life education and follow-up o referrals o professional teaching to medical practitioners and university staff o on-going education throughout the hospital

PARENT AIDE PROGRAM OF CALGARY

229-2204

#208, 1235 - 17 Avenue S.W.
Calgary, Alberta T2T 0C2

o family life education for parents exhibiting problems in their parent/child interaction which may result in abuse and/or neglect o referrals o workshops, especially for teachers, on identifying abused, at-risk or neglected children o trains volunteers for long-term involvement and support

PARENTS ANONYMOUS

228-2168
265-1117 Stress Line

#i. 520 - 17 Avenue S.W.
Calgary, Alberta T2S 0B1

o a self-help organization designed to assist troubled parents, some of whom are in danger of abusing their children o activities focus on improving parent-child relationship, and coping with the stresses of parenting o parent support groups and volunteer "friends" o 24 hour stress line

CRISIS NURSERY
o an early intervention facility for children 6 years and under in danger of abuse or neglect by their parents o offers short-term relief (up to 72 hours) to highly stressed parents in crisis situations o information, referrals, supportive and educational services o open 24 hours a day

THE PASTORAL INSTITUTE

265-4980

240 - 15 Avenue S.W.
Calgary, Alberta T2P 0P7

YOU ARE NOT ALONE
o a ten-week support and life skills program for women who are, or were, living in an abusive relationship o includes group and individual sessions

ANGER MANAGEMENT
o a program for males and females who mismanage anger o helps abusers to control their aggression and learn appropriate alternative ways of expressing anger

ROCKYVIEW HOSPITAL **259-7530**

Department of Social Work
7007 - 14 Street N.W.
Calgary, Alberta T2V 1P9

o offers crisis intervention, social assessment, counselling and/or referral to appropriate agency for follow-up in cases of family violence

THE SALVATION ARMY PARK WOOD HOUSE **284-2293**

1340 - 8 Avenue N.W.
Calgary, Alberta T2N 1B8

TEEN PROGRAM
o provides residential, medical, educational and counselling services to troubled girls ages 14-18, many of whom have been physically or sexually abused, some who are unwed mothers o offers individual or family counselling, and referrals to other agencies if necessary

SUNRISE RESIDENCE **269-5564**

922 - 21 Avenue S.E.
Box 2210
Calgary, Alberta T2P 2M4

o in the context of assisting Native people affected by alcohol and drug abuse, shows films and initiates discussions on family violence
o resource person from local women's shelter presents programs on wife abuse once a month at Sunrise Residence

YOUNG WOMEN'S CHRISTIAN ASSOCIATION **263-1550**
266-0707 S.K. Home

Box 120
320 - 5 Avenue S.E.
Calgary, Alberta T2G 0E5

SHERIFF KING HOME
o offers emergency short-term (maximum three weeks) shelter for abused women and their children o individual and group counselling sessions o support groups in the shelter for current residents, in the community for non-residents o volunteer group for women who want extra support o advocates on women's behalf in community re: public assistance, housing, court, employment o lawyers come weekly to give legal advice o staff contribute to professional inservice workshops and make frequent public presentations on wife abuse (see Calgary Women's Community Network)

CAMROSE

CAMROSE CITY POLICE DEPARTMENT **672-8300**
672-4444 (Emergency)

4907 - 49 Street
Camrose, Alberta T4V 1N3

CHILD SEXUAL ASSAULT UNIT
o a written protocol for sexual assault both in and out of the public school system o conducts joint interviews with social services in cases of incest o preparing on-going staff training programs on child sexual assault, including attendance at and participation in related workshops o presents seminars in the community independently or jointly with Social Services or Women's Shelter staff

CAMROSE SOCIETY FOR A WOMEN'S SHELTER **672-1035**

Box 1405
Camrose, Alberta T4V 1X3

o provides 24-hour counselling, accommodation and referral services for women and children in need o presents workshops on developing teams from various communities to help at-risk or abused women outside of Camrose cope, find safe places to live, and transportation

COALDALE

COALDALE POLICE DEPARTMENT **345-4422**

1402 - 20 Avenue
Box 1210
Coaldale, Alberta T0K 0L0

o protocol for investigation and referral of child abuse and adult sexual abuse cases

COLD LAKE

DR. MARGARET SAVAGE WOMEN'S CRISIS CENTRE **594-5095**
594-3353 Help Line

Box 190
Cold Lake, Alberta T0A 0V0

o provides shelter to women and women with children who are in violent relationships or situations o offers crisis intervention and counselling, self-help programs and follow-up services o provides all basic needs of clients, including essential transportation o referrals o educates the public about problems of abused women and their children through films, public speaking o operates a 24-hour HELP LINE

EDMONTON

AID SERVICE OF EDMONTON **426-3242 Business**
426-4252 Distress Line

#203, 10711 - 107 Avenue
Edmonton, Alberta T5H 0W6

o links people to the social and helping agencies through telephone services, computerized data base, and the DIRECTORY OF COMMUNITY SERVICES FOR THE EDMONTON REGION, published annually o provides supportive counselling, information and referrals through the 24-hour Distress Line (office hours 8 am - midnight weekdays)

THE HEALTH LINE
(428-4288) o provides factual, informative 3-7 minute tape-recorded health messages designed to increase awareness of physical, social and emotional health facts and problems o currently has a tape on child abuse

ALBERTA HOSPITAL EDMONTON

973-2580

Box 307
Edmonton, Alberta T5J 2J7

PHOENIX PROGRAM

o group therapy for violent and sexual offenders o utilizes mixed groups of male and female clients o lasts 3-6 months or longer, depending on progress and needs of participants o follow-up at Forensic Assessment and Community Services, Alberta Hospital

ALBERTA HOSPITAL EDMONTON

428-0455

Forensic Assessment and Community Services
4th Floor, MacDonald Place
9939 Jasper Avenue
Edmonton, Alberta T5J 2W8

o provides multidisciplinary assessment, therapy and follow-up services to court referred offenders in domestic violence, incest, sexual abuse, sexual deviance (thorough assessment procedure not suited to crisis counselling) o public and professional inservice workshops o consultation, especially regarding program development

DOMESTIC VIOLENCE PROGRAM

o provides assessment and treatment services to people who abuse their spouses and others o violence clinic and anger control groups o therapy groups for abused wives o individual and group follow-up therapy for victims and perpetrators who have participated in F.A.C.S., or other programs

ALBERTA SOCIAL SERVICES

427-2822
427-3390
0 - Zenith 1234
Child Abuse Hotline

Edmonton Emergency Social Services
1 Floor, Financial Building
10621 - 100 Avenue
Edmonton, Alberta T5J 0B3

o provides 24-hour service for child welfare matters such as investigation of child abuse and neglect o provides the terminal point for all child abuse calls after and during normal working hours, weekends and holidays o provides emergency financial assistance or accommodation to individuals or families in desperate need, such as those without food or shelter, or when emergency drugs are required

BETTER WAY, EDMONTON 471-6562
471-6568

11205 - 101 Street
Edmonton, Alberta T5G 2A4

o operates a 24-hour Distress Line o telephone counselling and follow-up based on practical Christian principles o counsellors consult the Better Way Manual, which contains sections on family violence, abuse and applicable scriptures (office also in Red Deer) o has resource library and educational materials on file

CHARLES CAMSELL GENERAL HOSPITAL 453-5311

Social Services Department
12815 - 115 Avenue
Edmonton, Alberta T5M 3A4

o child abuse policy and procedure in place o offers crisis intervention, assessment, emotional support and limited counselling to victims o most clients referred out

THE CHILD DEVELOPMENT CENTRE 439-7391

4, 10121 - 82 Avenue
Edmonton, Alberta T6E 1Z5

o provides individual, dyadic and group, family and play therapy, as well as assessments, follow-up and long-term support to children from infancy to 18 years with learning disabilities, emotional or behavioral problems, and developmental delay o includes programming for neglected and abused children

EDMONTON BOARD OF HEALTH 482-1965

#500, 10216 - 124 Street
Edmonton, Alberta T5N 4A3

CHILD ABUSE
o provides medical/nursing assessment of suspected cases of child abuse (e.g. by request from schools) o protocol in place for identifying child abuse o assists Alberta Social Services in the treatment of victims and their families

EDMONTON COMMITTEE ON CHILD ABUSE AND NEGLECT

438-2343
432-3888

c/o University of Alberta
Faculty of Social Welfare
3rd Floor, 8625 - 112 Street
Edmonton, Alberta T6G 1K8

o a multidisciplinary committee of professionals concerned about the quality of life of all children and their families o studies the issues, reviews legislation and promotes social action on the rights of children and families o identifies gaps in services, and encourages the provision of new treatment and development programs, and services for the early detection of child abuse and neglect o through education programs relative to parenting, child abuse and neglect, encourages healthy child rearing practices

EDMONTON GENERAL HOSPITAL

482-8292

Social Services Department
11111 Jasper Avenue
Edmonton, Alberta T5K 0L4

o has child abuse and neglect policy o "at risk" protocol and registry, child abuse registry, and rape policy and procedure are in place o professional inservices on child abuse to medical interns, residents, clerks and nursing staff (especially pediatrics)

EDMONTON JUVENILE RECEIVING/DETENTION CENTRE

452-9381
422-3338

12435 - 125 Street
Edmonton, Alberta T5L 0T2

FAMILY SUPPORT PROGRAM

o a community based program in which child care workers go into the homes of families where children (to age 18) have been identified as being at risk o ensures that the necessary services and resources are provided in an attempt, where possible, to keep the family intact and improve its level of functioning o accepts referrals only from district Social Services offices

EDMONTON POLICE DEPARTMENT

911 Emergency
421-3333 Admin

9620 - 103 A Avenue
Edmonton, Alberta T5H 0H7

SEX CRIMES - CHILD ABUSE UNIT
(421-3338) o investigates and reports sex crimes, child abuse and family violence o interviews victims, often jointly with Social Services staff members o referrals for victims, their mothers, and the accused (usually by Social Services) o follow-up by uniformed police staff o contributes to public awareness of child and wife abuse through workshop presentations in the commur ty

VICTIM SERVICES UNIT
(421-2213) o develops and implements programs and procedures which will provide direct assistance to victims of crime, by way of information about their cases and assistance with their problems involving the criminal justice system

EDMONTON SOCIAL SERVICES

428-5270

6th Floor, CN Tower
Edmonton, Alberta T5J 0K1

o offers group counselling for victims of wife abuse o child abuse protocol in place o public and professional education through the media, workshops and consulting o offers information, referral and advocacy in relation to family violence o trains volunteers

EDMONTON WOMEN'S SHELTER

471-6709 Business
474-3488 WIN I
477-9181 WIN II

Room 4, 11602 - 40 Street
Edmonton, Alberta T5W 2K6

WIN HOUSE
o a temporary (up to 21 days) home where (W)omen (I)n (N)eed with children may go if beaten or under threat of violence by husbands or common-law partners o offers food, shelter and emergency necessities in a secure and supportive atmosphere o regular visits from AADAC counsellors, and discussion with lawyers o education program for school age children o trained child care worker o referrals to other helping agencies as needed o follow-up services to assist family in settling into the community o educational presentations to public and professional groups

FAMILY SERVICE ASSOCIATION OF EDMONTON 423-2101

9912 - 106 Street
Edmonton, Alberta T5K 1C5

DOMESTIC VIOLENCE PROJECT
o individual, couple or family therapy for couples experiencing violence in their relationship (endorses conjoint approach wherever possible) o structured 12-week group therapy program for men in a violent relationship, or who are concerned about becoming violent o referrals accepted from other professionals o offers public education, professional training on such topics as anger, aggression and violence in the home, the "causes" of couple violence, treatment programs for couple violence, what people in a violent relationship need

GROUP 5 YOUTH COUNSELLING CENTRE 432-1994

#210, 8631 - 109 Street
Edmonton, Alberta T6G 1E8

o provides individual and group counselling in incest and sexual abuse situations and for youth at risk o speaks on request at workshops and seminars for community and professional groups

INTRAFAMILIAL SEXUAL ABUSE PROGRAM
o provides intrafamilial counselling to sexually abused children and their families where the perpetrator is not expected to return to the family home

HILLTOP HOUSE 427-2676 427-2677

9910 - 103 Street
Edmonton, Alberta T5K 0X8

o helps women facing personal and/or family crisis achieve their potential o usually homeless women with alcohol or drug related problems, abused women without children, and women referred from institutions o provides short-term accommodation, counselling, life skills programs, support and referrals

INTERAGENCY COMMITTEE ON WIFE ASSAULT SERVICES 476-7602

c/o Edmonton Social Services
Glengarry Centre
13315 - 89 Street
Edmonton, Alberta T5E 3K3

o a committee of Edmonton area agencies that provide identifiable services focusing on wife abuse o reduces the isolation of service providers through sharing of ideas and skills, providing mutual support, and working jointly at improving services o enhances programming effectiveness by increasing inter-agency communication and streamlining the referral system o advocates and encourages the development of new programs by identifying gaps in services and consulting with government departments and agencies wishing to initiate services o provides public and professional education on the issue of wife abuse

THE PERSONAL DEVELOPMENT CENTRE 487-6492
426-4252 Distress Line

15108 - 76 Avenue
Edmonton, Alberta T5R 2Z9

o offers free initial session of crisis counselling for individuals and families to provide support and caring o explores alternative resources with clients and makes referrals if necessary o operates a 24-hour distress line

ROYAL ALEXANDRA HOSPITAL 477-4410

Social Services Department
10240 Kingsway Avenue
Edmonton, Alberta T5H 3V9

o working protocol to identify potential cases of child abuse through "risk factor" process o similar protocols for wife abuse, domestic violence and elder abuse o makes assessments o maintains liaison with other agencies dealing with these problems o has written objectives as to prevention of subsequent episodes, and intervention in the home (in a contractual counselling agreement with the family)

ROYAL CANADIAN MOUNTED POLICE

471-9434

Crime Prevention Unit
Box 1320
Edmonton, Alberta T5J 2N1

o protocol in place for the reporting and investigation of domestic violence and abuse related offenses o participates in workshops on family violence for RCMP staff

NORTHWEST ALBERTA FAMILY VIOLENCE PROJECT
o involved with other agencies in coordinating this proposed family violence study set in Peace River, Whitecourt and the Alexis Indian Reserve (sponsored by Solicitor General Canada, Research Division)

SEXUAL ASSAULT CENTRE OF EDMONTON

423-4102
423-4121 Crisis Line

308 Cornerpoint Building
10179 - 105 Street
Edmonton, Alberta T5J 1E2

o provides information, assistance, emotional and procedural support, and referrals to victims of sexual abuse, incest and child sexual abuse, their families and friends o offers counselling to adult survivors of child abuse o provides research and recommendations to legal authorities o acts as an educational and informational resource through speakers and inservice work with professional groups, community groups and educational institutions o operates a 24-hour crisis line

CHILD SEXUAL ABUSE TREATMENT PROGRAM
o provides immediate crisis intervention and comprehensive treatment to all family members where child sexual abuse has occurred

C.A.R.E. PROGRAM
o trains teachers in use of the CARE KIT, a child abuse prevention program for children aged 5-9 years (available from Child Abuse Prevention Research and Education Productions, P.O. Box 183, Surrey, B.C. V3T 4W8 (604-581-5116); Alberta representative: Richard Jones and Associates, R.R. 1, Ponoka, Alberta T0C 2H0 (783-3095)

UNIVERSITY OF ALBERTA HOSPITALS — 432-8872

Social Services Department
8440 - 112 Street
Edmonton, Alberta T6G 2B7

o protocols in place for child abuse and neglect, and rape o offers identification of abuse, assessment, and intervention o provides emotional support, medical care, and referrals to shelters and counselling agencies to victims of wife abuse

VICTIMS OF VIOLENCE — 422-4698

Provincial Court House
1A Sir Winston Churchill Square, 3rd Floor
Edmonton, Alberta T5J 0R2

o primarily a supportive agency for all victims of violence and their families, particularly families of murder victims o offers assistance to victims and others going through the court system, and to women trying to leave abusive situations o provides support and follow-up on a continuing basis as needed o referrals o advocates on behalf of victims, promoting their rights and needs o liaises with correctional services to stop threatening phone calls to victims from perpetrators

VICTORIAN ORDER OF NURSES — 488-7256

Edmonton Branch
400, 10408 - 124 Street
Edmonton, Alberta T5N 1R5

o provides health care services in the home, women's shelters and youth emergency shelter o child care and management counselling in crisis situations o developmental screening of abused, neglected children o client advocacy in their dealings with non-medical (e.g. legal, financial) professionals o referrals

WOMEN'S EMERGENCY ACCOMMODATION CENTRE — 423-5302 / 424-7543 Admin

10007 - 105 A Avenue
Edmonton, Alberta T5J 0J8

o provides emergency housing and food for homeless, transient women o referrals to other agencies; women with children referred to WIN House

YOUNG WOMEN'S CHRISTIAN ASSOCIATION **423-9922**

10305 - 100 Avenue
Edmonton, Alberta T5J 3C8

o operates a women's residence housing both overnight and long-term guests (up to two years) o women and children accepted on an emergency basis o support group for abused women meets 2½ hours per week for 12 weeks; participants can enter at various stages through self or agency referral o women waiting to enter support group meet weekly to break the isolation, and to access support and information o follow-up group continues support to women outside of shelter o offers training in establishing and leading a group for abused women o public and professional education in domestic violence through workshops, published articles and media interviews

YOUTH EMERGENCY SHELTER SOCIETY **468-7070 Crisis Line**

Box 9608
South Edmonton Station
Edmonton, Alberta T6E 5X3

o operates programs which assist troubled families, and homeless youth (under 18) who often have suffered long-term family dysfunction, neglect, deprivation and abuse, including sexual abuse and incest o provides emergency shelter and services, advocacy, mediation, referral and transportation o the short-medium form residential program provides comprehensive support, counselling and referral designed to assist the client in moving from dependence to independence o 24-hour telephone crisis counselling and referral service o offers a crisis intervention service designed to promote family reconciliation

EDSON

ALBERTA WEST CENTRAL HEALTH UNIT **723-4421**

Box 1718
Edson, Alberta T0E 0P0

o crisis intervention (will go to homes or schools) o identification and monitoring of "at risk" individuals, especially children o limited counselling o referrals

FALHER

SMOKY RIVER FAMILY AND COMMUNITY SUPPORT SERVICES 837-2014

Box 487
Falher, Alberta TOH 1MO

o offers counselling to victims and families of child sexual abuse o provides information on the problem to the public, through tapes and written materials o makes referrals to appropriate agencies

AWARENESS OF CHILD SEXUAL ASSAULT WITHIN SCHOOL SYSTEM
o an on-going awareness program on sexual assault available to children in elementary grades

FORT MacLEOD

KOOKONNONI GROUP HOME 320-6699

General Delivery
Fort MacLeod, Alberta TOL OZO

o a very intensive treatment-oriented facility that reintegrates Native children 12 to 18 years old with behavioral and emotional problems, stemming primarily from physical and sexual abuse, back into the family and/or community whenever possible and appropriate o provides individual, group and family counselling o provides after-care support services to clients no longer at the facility

FORT McMURRAY

ALBERTA SOCIAL SERVICES — 743-7400

Child Care - Residential Resources
8th Floor, 9915 - Franklin Avenue
Fort McMurray, Alberta T9H 2K4

SEXUAL ABUSE TREATMENT TEAM
o a weekly therapy group (for girls aged 12-17) intended to deal with trauma of sexual abuse o teaches life skills, relationships with boyfriends and men o child must be referred by social worker/child protection investigator

MOTHER'S GROUP
o educates and provides a therapeutic setting for mothers of children who have been sexually abused, usually by someone in their family

DIAL HELP DISTRESS LINE — 743-HELP -4357

8530 Franklin Avenue
Fort McMurray T9H 2J3

o provides immediate, easily accessible and confidential help for persons facing crisis situations o offers emotional support and referrals o serves as an intermediary between abuser and victim when they are apart o presents regular volunteer inservice training on family violence

FORT MCMURRAY WOMEN'S CRISIS CENTRE (UNITY HOUSE) — 743-1190

Box 1165
Clearwater Postal Station
Fort McMurray, Alberta T9H 4W1

o provides shelter and supportive services to women, with or without children, who are victims of domestic violence o crisis intervention and counselling o information on abuse and violence o help with problem solving and goal setting o support during court procedures o limited child care program o therapy for long-term abuse victims o limited follow-up o analysing how best to respond to the needs of rural people in the northeast region relative to wife abuse

GOODFISH LAKE

GOODFISH LAKE COUNSELLING SERVICES

636-3622
428-9501 Edmonton

General Delivery
Goodfish Lake TOA 1RO

o helps resolve social problems associated with alcohol and drug abuse, such as domestic violence o provides information, counselling, referrals and follow-up services o offers an evening program that is compulsory for recognized abusers o promotes the use of "Project Charlie" (Chemical Abuse Resolution Lies In Education) program in elementary schools to help stop drug, alcohol and physical abuse within the family, assist children in building self-esteem and confidence through use of the book "Something Is Wrong at My House"

GRANDE CACHE

GRANDE CACHE TRANSITION HOUSE SOCIETY

827-5055

Box 1242
Grande Cache, Alberta TOE 0Y0

o a volunteer group of concerned individuals seeking to give help and support to abused women and their children, abused women alone, women and families in crisis, troubled teens and abused children o provides emergency shelter through a network of safe homes o serves as a referral service and offers continuing follow-up support o conducts ongoing public information and awareness programs on the issue of family violence

GRANDE PRAIRIE

AWASIS DAY CARE CENTRE

539-7542

7240 Poplar Drive
Grande Prairie, Alberta T8V 6C5

PLAY SESSIONS FOR ANTI-SOCIAL CHILDREN
o a pilot project utilizing play therapy to treat children suffering anti-social tendencies as a result of being physically or sexually abused, or neglected o children referred by professionals or the public are assessed; severe cases are referred to other agencies

GRANDE PRAIRIE INTER-AGENCY COMMITTEE ON FAMILY VIOLENCE

532-0373

c/o 201, 9917 - 101 Avenue
Grande Prairie, Alberta T8V 0X7

o a working committee of interested individuals and agency representatives dedicated to the reduction of family violence in the Grande Prairie area o contributed to the development of the "Men Who Batter" treatment program offered through the local John Howard Society o public education through sponsorship and co-sponsorship of workshops, printing and distribution of literature on the treatment program

GRANDE PRAIRIE WOMEN'S RESIDENCE ASSOCIATION

532-2672

10123 - 107 Avenue
Grande Prairie, Alberta T8V 1W1

ODYSSEY HOUSE

o provides safe accommodation, crisis intervention, emotional support, counselling and referrals to women in distress o abused women's support group o referrals for children affected by family violence o assists victims with legal, financial and alternative housing matters o follow-up services for ex-clients o weekly in-house information sessions on the nature and cycle of abuse o resource centre of materials on family violence, parenting, child abuse, sexual abuse, incest o workshops offered to service providers, support groups and the community on wife abuse

JOHN HOWARD SOCIETY OF ALBERTA

532-0373

Grande Prairie District Council
201, 9917 - 101 Avenue
Grande Prairie, Alberta T8V 0X7

o referrals sometimes made for abusers o involved in inter-agency committee to stimulate, develop and monitor programs o have sponsored workshops on violence

MEN WHO BATTER

o a 16-week program of group therapy for abusive men o involves recognition and assessment of the problem, understanding the learned nature of wife abuse, and re-learning appropriate behavioral processes o marital and family therapy employed thereafter o a joint John Howard Society, Mental Health Services and Social Services program

PACE CRISIS LINE **539-6666**
539-6692 Office

201, 10122 - 100 Avenue
Grande Prairie, Alberta T8V 0V5

o PACE: (p)roviding (a)ssistance (c)ounselling and (e)ducation to people in distress o provides information on various kinds of abuse and violence o has a resource centre o explains associated police, medical and legal procedures; supports and accompanies victims facing such procedures o gives public presentations o makes referrals o assisted with the implementation of the CARE KIT in Northwest Region schools (see CARE Program description under Sexual Assault Centre of Edmonton)

PEACE COUNSELLING CENTRE **532-0777**

Room 202, 10013 - 102 Avenue
Grande Prairie, Alberta T8V 0Z8

o offers counselling in anger control to men who abuse their wives

SOUTH PEACE DAY TREATMENT CENTRE **532-1929**
532-1238

9311 - 103 Avenue
Grande Prairie, Alberta T8V 1B2

o an acute treatment facility providing group or individual counselling for adults 18 years of age and over experiencing personal crisis o client victims usually have been subject to some kind of violence, currently or as children

SOUTH PEACE HEALTH UNIT **532-4441**

10320 - 99 Street
Grande Prairie, Alberta T8V 6J4

o nursing staff is involved in the early identification of "at risk" individuals (including elderly) during home visits and at the clinic o abused children referred from school, home or clinic to Social Services o works with Odyssey House (Women's Shelter) in the care of abused women o presents workshops for professionals and the public on family violence, with Odyssey House

HANNA

BIG COUNTRY HEALTH UNIT — 854-3325

Box 279
Hanna, Alberta T0J 1P0

COMMUNITY HEALTH NURSES
o provide support to victim of abuse or violence, referrals for counselling, follow-up and assessment in conjunction with appropriate agencies

HIGH LEVEL

HIGH LEVEL COMMUNITY HEALTH CENTRE — 926-3791

Bag 400
High Level, Alberta T0H 1Z0

FAMILY VIOLENCE PROGRAM
o offers family and/or individual counselling in abusive situations
o referral to Safe Home Network if necessary

HIGH LEVEL SAFE HOME NETWORK — 926-4869

High Level, Alberta T0H 1Z0

o a group of concerned private citizens who open their home on a temporary basis to provide shelter to women in crisis and their children o offers counselling and referral services o increases public awareness and understanding of family violence, and of services available to victims, through workshops and presentations

HIGH PRAIRIE

LESSER SLAVE LAKE FAMILY AND COMMUNITY SUPPORT SERVICES — **523-4441**

Box 999
High Prairie, Alberta T0G 1E0

CHILD ABUSE PREVENTION
o provides information to children and parents on child abuse, through seminars to playschools and the public o inservice training for teaching staff on use of the CARE KIT (see CARE Program description under Sexual Assault Centre of Edmonton)

WOMEN IN CRISIS
o provides information on alternatives available to victim and perpetrators of family violence o information and referrals regarding existing programs and facilities (local and regional) o public seminars and workshops

HIGH RIVER

HIGH RIVER FAMILY AND COMMUNITY SUPPORT SERVICES — **652-2321**

Town Office
P.O. Bag 10
High River, Alberta T0L 1B0

o provides funding for a community social worker in the High River General Hospital to offer counselling, crisis intervention and referrals for victims of family violence o liaison with other agencies in these matters

HINTON

ALBERTA MENTAL HEALTH SERVICES 865-8247

Hinton Office
Box 2659
Hinton, Alberta T0E 1C0

HINTON BATTERED WOMEN'S SUPPORT GROUP
o provides abused women a safe, supportive, and non-judgemental place to share their fears and feelings, to better understand the dynamics and effects of domestic violence, and to rebuild their lives in whatever way they choose o educates participants in using the legal system, in effective parenting techniques to reduce the effects of domestic violence on their children, and in learning to live without violence o evaluates program results on a client-by-client basis

ALBERTA SOCIAL SERVICES 865-8273

Hinton District Office
Box 780
Hinton, Alberta T0E 1B0

YELLOWHEAD FAMILY SEXUAL ASSAULT PROGRAM
o provides group and individual counselling and treatment for victims of incest or family sexual abuse o separate groups for non-offending spouses and perpetrators o assists in the reintegration of each family back into the community o presents public awareness programs on the dynamics of sexual abuse in the family

THE FAMILY LIFE CENTRE 865-3316

108 MacLeod Avenue
Hinton, Alberta T0E 1B0

CHILD ABUSE AND ABDUCTION PREVENTION WORKSHOP
o a one-day workshop offered four times a year to educate parents and children in the prevention of child abuse and abduction

HINTON ADVISORY COUNCIL FOR THE PREVENTION OF FAMILY VIOLENCE — **865-2217, 865-2599**

Box 818
Hinton, Alberta T0E 1B0

o a society of concerned professionals and private citizens whose goals are to examine the gaps in preventative and rehabilitative services in the Hinton area relative to family violence, and to make recommendations as to what the community can do to fill those gaps o organizes and facilitates social action by liasing with other local organizations, the community and government

ROYAL CANADIAN MOUNTED POLICE — **865-2455**

NCO In Charge
Box 130
Hinton, Alberta T0E 1B0

o investigates suspected cases of abuse o gives presentations on family violence and child abuse to teachers and community groups, sometimes jointly with Social Services, Mental Health, and Yellowhead Emergency Shelter staff o offers inservice workshops to other RCMP staff in the region, elsewhere in the province

YELLOWHEAD EMERGENCY SHELTER FOR WOMEN SOCIETY — **865-5133 Crisis Line, 865-4389 Business**

Box 36
Hinton, Alberta T0E 1B0

o provides emergency refuge and sometimes transportation to abused women with or without children, and women in crisis o offers crisis intervention counselling, and ongoing support, by phone or in person 24 hours a day, everyday o referrals o increases community awareness of wife abuse through public presentations and the supplying of resource materials to interested groups and individuals o trains volunteers

HOBBEMA

HOBBEMA INDIAN HEALTH SERVICES — 585-3830

Box 100
Hobbema, Alberta T0C 1N0

o information and referral for victims of family violence o crisis intervention o emergency transportation to women's shelter in Camrose if necessary o follow-up after victims leave shelter o intervention, assessment and protocol regarding neglected and abused children o services four-band area (Samson, Ermineskin, Louis-Bull, Montana) and Native people in Ma-Me-O Beach

HYTHE

SASKATOON MOUNTAIN URBAN REGIONAL FAMILY AND COMMUNITY SUPPORT SERVICES BOARD — 356-3888

Box 219
Hythe, Alberta T0H 2C0

PUBLIC EDUCATION ON FAMILY VIOLENCE
o consists of media advertising campaigns and resource booklet for individual and community response to family violence

KILLAM

PROJECT RE-ACT — 385-3976

c/o Flagstaff Family and Community Support Services
Box 450
Killam, Alberta T0B 2L0

o a cooperative response to the new Child Welfare Act by the Viking, Flagstaff, Wainwright and Provost communities o promotes increased awareness, use and development of community resources that would support the intent of the new Child Welfare Act o brings together people concerned about the need for services and improved access to existing facilities, in relation to sexually abused children, abused women and their children

LAC LA BICHE

LAC LA BICHE INTEGRATED SERVICES — 623-2808

10130 Alberta Avenue
P.O. Box 1889
Lac La Biche, Alberta T0A 2C0

COMMUNITY INTERVENTION PROGRAM
o seeks to reduce the incidence of child abuse and neglect, enhance the parents' ability to provide stable home environments, and to enable dysfunctional families to function appropriately and independently in the community o offers counselling, instruction, informal support, referrals and assistance in court procedures

LACOMBE

LACOMBE FAMILY AND COMMUNITY SUPPORT SERVICES — 782-3577 Crisis Line, 782-6637 Office

Box 1179
Lacombe, Alberta T0C 1S0

FAMILY/YOUTH DEVELOPMENT
o a cooperative project with Red Deer Suicide Prevention Crisis Services which gives Lacombe residents direct telephone access to that organization's crisis line o provides guidance, support, information and referral regarding all kinds of crises, including suicide, family violence, sexual abuse

LETHBRIDGE

CITY OF LETHBRIDGE HEALTH UNIT — 327-2166

542 - 7th Street South
Lethbridge, Alberta T1J 2H1

o identification of abuse through in-home visits o child abuse cases referred o offers wife and elderly abuse counselling and referral o support and surveillance components initiated when necessary

HARBOUR HOUSE **320-1881**

604 - 8th Street South
Lethbridge, Alberta T1J 2K1

o provides shelter and counselling to abused women with or without children, women needing to leave a situation temporarily, and transient women o makes referrals o holds an annual community information day

HARRISON EVANS ADMINISTRATIVE DESIGN (H.E.A.D.) CONSULTANTS LTD. **320-1399**

1014 - 20th Street South
Lethbridge, Alberta T1K 2C9

COMMUNITY YOUTH WORKERS PROGRAM
o a one-to-one community based counselling program for children and families experiencing problems in the home, school or community o deals mostly with actual or suspected cases of physical and/or sexual abuse o clients are permanent or temporary wards of government, or handicapped referred from Alberta Social Services o offers some follow-up services to clients from institutions

PARENT AID
o similar to the above, but focusing on parents o offers counselling primarily in parenting skills and stress management, as well as follow-up services o referral from Alberta Social Services only

LETHBRIDGE FAMILY SERVICES **327-5724**

3rd Floor, 515 - 7 Street South
Lethbridge, Alberta T1J 2G8

o provides individual, family and group counselling, education and prevention regarding spousal and child abuse, and adult sexual abuse o offers groups for adult-child-teen survivors of incest, mother's group, men's anger group o self-help groups such as Parents Anonymous and a support group for women o offers a program for women leaving violent relationships o gives abuse workshops in junior-senior high schools, colleges and universities o works with the University of Lethbridge to research the effects of family violence on children o advocates in all areas of family violence, including elder abuse o gives public awareness presentations to community groups, agencies, the media o sponsors public service announcements o prepares educational materials

ST. MICHAEL'S GENERAL HOSPITAL 327-1531

Social Services Department
1315 - 9th Avenue A South
Lethbridge, Alberta T1J 1X7

o has a protocol on child abuse o offers inservice workshops to train staff to increase its awareness of abuse in families o helps to organize inter-agency workshops, such as on elder abuse

SOCIETY FOR THE PREVENTION OF CHILD ABUSE AND NEGLECT 320-9040

c/o George McKillop School
2010 - 5 Avenue North
Lethbridge, Alberta T1H 0N5

o educates professionals and the public about the problems and available resources related to child abuse and neglect o coordinates a multidisciplinary child protection team for southwestern Alberta o offers support programs for parents and children o helps communities plan and develop workshops o offers limited (crisis) counselling o makes and accepts referrals o trains volunteers o has a resource centre of A.V. materials, books, articles and manuals open to the public

LLOYDMINSTER

LLOYDMINSTER HEALTH UNIT 825-8841

5001 - 10 Avenue
Lloydminster, Saskatchewan S9V 0Y2

o nursing staff screens infants at the clinic or during in-home visits for symptoms of abuse

LLOYDMINSTER INTERVAL HOME SOCIETY — 875-0966

Box 1523
Lloydminster, Saskatchewan S9V 1K5

o a temporary safe shelter for women (with or without children) experiencing family problems or housing crises o a self-contained centre offering food, clothing, support in legal matters, help in finding other accommodation o offers counselling, in-house group sessions, tape programs and literature on abuse/violence related topics o referrals

LLOYDMINSTER SEXUAL ASSAULT AND INFORMATION CENTRE — 875-4609 / 875-1277 Crisis Line

Box 2033
6th Floor, 5116 - 50 Street
Lloydminster, Alberta T9V 0M3

o provides support to victims of sexual assault and their families o sensitizes various social agencies to the trauma of sexual abuse and child sexual abuse o promotes public awareness and involvement in dealing with the problem o develops and implements preventative, educational programs for use in the schools o has developed a puppet program to sensitize children to prevention o sponsors an adult (incest) victims survivors group o provides a 24-hour crisis line

MEDICINE HAT

ASSOCIATION FOR THE MENTALLY RETARDED — 529-6001

1329 - 10 Avenue S.W.
Medicine Hat, Alberta T1A 5C5

PROFESSIONAL ASSAULT RESPONSE TRAINING (P.A.R.T.)
o teaches sanctioned, gentle methods of defense and restraint against violence, including verbal talk-down and cover-up techniques o participation in 2-day workshops is open, but geared to service providers, especially those involved in crisis intervention

CANADIAN MENTAL HEALTH ASSOCIATION, SOUTHEAST REGION — 529-6011

398 Aberdeen Street, S.E.
Medicine Hat, Alberta T1A 0R2

o public educational programs on family violence offered from time to time o sponsors joint workshops with Women's Shelter

CARE LINE SOCIETY OF MEDICINE HAT — 529-2273 Distress, 529-2200 Business

Box 57
Medicine Hat, Alberta T1A 4C2

o 24-hour distress line o front-line contact for people in crisis o makes referrals in cases of spousal and child abuse o trains volunteers

MEDICINE HAT FAMILY SERVICE — 529-8040

631 Prospect Drive S.W.
Medicine Hat, Alberta T1A 4C2

o provides individual marital and family therapy o offers anger control counselling for perpetrators, and support for victims of violence o referrals accepted from Alberta Social Services, and from women's shelters

MEDICINE HAT POLICE DEPARTMENT — 527-2251

Crime Prevention and Juvenile Section
169 Ash Avenue S.E.
Box 207
Medicine Hat, Alberta T1A 7E9

o offers joint lectures with Social Services on abuse and violence o loans out relevant department films

MEDICINE HAT WOMEN'S SHELTER SOCIETY 529-1091

631 Prospect Drive S.W.
Medicine Hat, Alberta T1A 4C2

o provides an emergency shelter for women, and women with children, in times of crisis o offers counselling 24-hours a day o support groups and home visits for former clients o public awareness programs

MORINVILLE

ROYAL CANADIAN MOUNTED POLICE 939-4520

NCO In Charge
Box 27
Morinville, Alberta TOG 1P0

CRIME PREVENTION - COMMUNITY RELATIONS UNIT
o presentations on family violence prevention offered on invitation o distributes reprinted articles, shows film and videos on violence and abuse (e.g. "LIVING WITH BILLY" - CBC) o promoting the establishment of an interdisciplinary committee on family violence prevention in the community

PEACE RIVER

NORTHWEST REGIONAL COMMITTEE ON FAMILY VIOLENCE 624-3611

Box 69
Peace River, Alberta TOH 2X0

o a group of volunteers concerned about the nature and extent of family violence in the Northwest Region o identifies needs of victims of family violence o coordinates the development of services within and between communities o provides informational support to community-based service provision o advocacy of relevant concerns and ideas o responsible for the development of a five-year plan to deal with family violence in the Northwest

PEACE COUNTRY CRISIS ASSOCIATION **624-2244 Crisis Line**

Box 2704
Peace River, Alberta TOH 0X0

o primary concern is with prevention of family violence through public education, coordination of services, and provision of information and resources to the community o subcommittees are studying support group for abused women, transportation to shelters o involved in the Northwest Regional Committee on Family Violence o manages a 24-hour crisis line o referrals

PEACE RIVER ALBERTANS FOR CRIME PREVENTION **624-1000**

Box 69
Peace River, Alberta TOH 2X0

o a group of individuals and agency representatives concerned about crime prevention o public education, most often with parents and students, to increase awareness and understanding of family violence o involvement in some professional inservice programs on violence o promotes CARE KIT in schools (see CARE Program description under Edmonton Sexual Assault Centre)

PEACE RIVER FAMILY AND COMMUNITY SUPPORT SERVICES **624-1000**

Box 1062
Peace River, Alberta TOH 2X0

NORTHWEST ALBERTA FAMILY VIOLENCE PROJECT
o involved with other agencies in coordinating this proposed family violence study set in Peace River, Whitecourt and the Alexis Indian Reserve (sponsored by Solicitor General Canada, Research Division)

PEACE RIVER HEALTH UNIT **624-3611**

Box 69
Peace River, Alberta TOH 2X0

FAMILY MATERNAL AND CHILD HEALTH PROGRAM
o a primary preventative program that assists in reducing the stress that leads to family violence o makes referrals o active in Peace River Albertans For Crime Prevention

PEACE RIVER MENTAL HEALTH SERVICES 624-6151

9715 - 100 Street
Mail Bag 900-8
Peace River, Alberta T0H 0X0

o counsels adolescents from violent families o provides follow-up for victims of sexual abuse and wife abuse

PROVOST

PROVOST AND DISTRICT YOUTH SERVICES AND COUNSELLING 753-2542

MD Building
4504 - 53 Avenue
Box 689
Provost, Alberta T0B 3S0

o offers young people ages 7 to 21 personal counselling and information on topics such as sexual abuse and violence o trains teachers (K-grade 3) how to implement the CARE KIT (see CARE Program description under Sexual Assault Centre of Edmonton) o drafting guidelines to train volunteers to assist in the homes of at-risk families o promoting the establishment of a course of study in family violence at Lakeland College

RED DEER

ALBERTA ASSOCIATION FOR YOUNG CHILDREN 342-3275

Red Deer College
Box 5005
Red Deer, Alberta T4N 4H5

o promotes the safeguarding and well-being of young children and their families in the community o serves an advocacy role for children and their families o public education workshops and advertising address family violence from time to time

BETTER WAY, RED DEER **343-3888**

6002 - 54 Avenue
Red Deer, Alberta T4N 4M8

o operates a 24-hour distress line o telephone counselling and follow-up based on practical Christian principles o counsellors consult the Better Way Manual (sections on family violence, abuse) and applicable scriptures (office also in Edmonton)

CENTRAL ALBERTA SEXUAL ASSAULT CENTRE **340-1124 Office**
340-1120 Crisis Line

111, 4818 Gaetz Avenue
Red Deer, Alberta T4N 4A3

o provides information, support and referrals to sexual abuse victims and their families o some crisis intervention o has sexual abuse protocol in conjunction with RCMP o public education programming in schools, community, e.g. on CARE KIT, "Good Touch, Bad Touch", adult sexual abuse (see CARE Program description under Sexual Assault Centre of Edmonton) o operates a crisis line o train volunteers

CENTRAL ALBERTA WOMEN'S EMERGENCY SHELTER SOCIETY **346-5643**

Box 561
Red Deer, Alberta T4N 5G1

o 24-hour limited counselling, accommodation and referral services for women and women with children in need o six week long out-of-house group offering continued, structured support o in-house children's support group helping them deal with anger, feelings of displacement, self-awareness o resident clients attend a weekly support group in building self-esteem o trains volunteers o occasionally offers specialized services to perpetrators at his and his wife's request, usually outside the shelter o follow-up services to clients not interested in specific support activities o frequent public education efforts (4-6 per month) including speeches, films, booths and printed materials o participates in professional workshops on family violence/wife abuse

GOLDEN CIRCLE SENIOR CITIZENS CENTRE 343-6074

4620 - 47 Avenue
Red Deer, Alberta T4N 3P5

o identification of elder abuse, through outreach program o protocol for elder abuse

RED DEER HEALTH UNIT 346-7741

4920 - 51 Street
Red Deer, Alberta T4N 6K8

o assists families in crisis to obtain appropriate help o provides intensive support and counselling of "at risk" families o provides community health nursing service to the Central Alberta Women's Shelter as appropriate o carries out or participates in community health education relative to prevention of family violence

RED DEER PARENTS SUPPORT GROUP 347-6918

76 Eastman Crescent
Red Deer, Alberta T4R 1Y3

SEXUAL ASSAULT SURVIVORS GROUP
o a self-help support group for young people who have been sexually abused o play therapy sessions for those clients 11 years and under o group therapy for 12-18 year olds o referrals from Child Welfare, Sexual Assault Centre

RED DEER REGIONAL HOSPITAL CENTRE 343-4422

3942 - 50 A Avenue
Red Deer, Alberta T4N 4E7

o child abuse protocol o screening system (questionnaire) to help staff identify possible cases of child abuse, and to assist them in remaining aware of possibility of abuse

RED DEER SUICIDE PREVENTION CRISIS SERVICES

342-4141 Crisis Line
342-4966 Admin
782-3577 Lacombe

Box 640
Red Deer, Alberta T4N 5G6

o focus is suicide prevention, but through crisis line accepts calls regarding all kinds of crises o provides guidance, support, information and referral

ST. PAUL

ST. PAUL AND DISTRICT CRISIS ASSOCIATION

645-5195 Crisis Line
645-5132 Business

Box 2537
St. Paul, Alberta T0A 3A0

o provides a 24-hour crisis line o encourages public awareness of wife abuse o operates a casual support group for women moving out of, or still in, violent homes o accompanies client victims to legal aid, police, etc. o assists in breaking the cycle by offering a children's program o makes referrals

ST. THERESE GENERAL HOSPITAL **645-3331**

4713 - 48 Avenue
St. Paul, Alberta T0A 3A0

o policies and procedures in place regarding child abuse, sexual abuse and abused women o referrals

SHERWOOD PARK

LEDUC-STRATHCONA HEALTH UNIT **467-5571**

2011 Brentwood Blvd.
Sherwood Park, Alberta T8A 0X2

o Community Health Nurse visits women's shelter in Sherwood Park, serving as a resource to the staff o identifies "at risk" individuals and makes appropriate referrals o does follow-up of families returning home

STRATHCONA FAMILY AND COMMUNITY SUPPORT SERVICES 464-4044

205 Athabascan Avenue
Sherwood Park, Alberta T8A 4C8

o crisis intervention in conjunction with the RCMP o offers immediate counselling if necessary o will counsel women and children from violent homes individually o on-going group therapy for women who have been abused o counselling or referral (to F.A.C.S.) for abusive men o resource centre open to the public

STRATHCONA SHELTER SOCIETY LIMITED 464-7233

Box 3204
Sherwood Park, Alberta T8A 2A6

A SAFE PLACE
o provides shelter, support and on-going counselling to abused women with or without children o programs for pre-school and school age children of residents o information to women as they research options and alternatives o referrals o presentations to professionals and the public o training of volunteers and student interns

SLAVE LAKE

LAKE LANDS FAMILY AND COMMUNITY SUPPORT SERVICES 849-5325

Box 858
Slave Lake, Alberta T0G 2A0

CHILD ABUSE PREVENTION
o provides information to children and parents on child abuse o disseminates information to the general public and helps groups access resources on family violence

NATIVE COUNSELLING SERVICES OF ALBERTA 849-4914

Box 1037
Slave Lake, Alberta T0G 2A0

o conducts family violence workshop on request for community at large and interested citizens (see entry in Province-Wide section)

SPRUCE GROVE

CITIZENS CONCERNED WITH CRIMES AGAINST CHILDREN **962-4955**

Box 1632
Spruce Grove, Alberta T0E 2C0

o provides lectures to educate the public regarding the prevalence and seriousness of child sexual abuse o holds monthly meetings to provide information on prevention of abuse o promotes the use of CARE KIT within the school system (see CARE Program description under Sexual Assault Centre of Edmonton) o maintains a small library of books, magazine and newspaper articles on crimes against children o lends a videotape on sexual abuse "Strong Kids, Safe Kids" o publishes a newsletter

STETTLER

STETTLER FAMILY VIOLENCE COMMITTEE **742-2337**

c/o Box 2097
Stettler, Alberta T0C 2L0

o a non-registered society seeking to educate the public about family violence, through special speakers, evening workshops and a springtime information series

STONY PLAIN

STONY PLAIN - LAC STE. ANNE HEALTH UNIT **963-2206**

Box 210
Stony Plain, Alberta T0E 2G0

HOME VISITS AND COUNSELLING
o Community Health Nurse identifies and assesses "at risk" individuals and/or families o provides limited counselling, follow-up and referrals

SUNDRE

SUNDRE FAMILY AND COMMUNITY SUPPORT SERVICES — **638-4357 Help Line, 638-3220 Office**

Box 420
Sundre, Alberta TOM 1X0

HELP FOR VICTIMS OF FAMILY VIOLENCE
o offers information, support and referrals to agencies for victims of family violence or sexual abuse o discusses alternatives and legal procedures with victims o counsels victims who have been sexually abused outside their homes o arranges transportation service for victims and families to shelters, Social Services or legal aid in Red Deer, Calgary or Olds o offers public education program about wife and child abuse, sexual abuse, teenagers and sexual abuse, through videos, literature and speeches o crisis line

TABER

TABER POLICE DEPARTMENT — **223-8991**

Box 1508
Taber, Alberta T0K 2G0

o investigation and referral services re: family violence o meets and consults with Social Services, Mental Health Services and the local Health Unit on these problems o has set up protocol o makes referrals to Harbour House women's shelter in Lethbridge

VEGREVILLE

VEGREVILLE HEALTH UNIT — **632-3331**

Box 99
Vegreville, Alberta T0B 4L0

o identifies and assesses cases of child and teenage abuse or neglect o community health nurses identify at-risk children in the schools during on-going programs of immunization, and with the help of teachers o promotes the "Strong Kids, Safe Kids" prevention program o home care nurses provide identification, assessment and intervention in cases of elder abuse o makes referrals

VERMILION

MINBURN-VERMILION HEALTH UNIT **853-5270**

Box 720
Vermilion, Alberta T0B 4M0

INSERVICE EDUCATION
o increases awareness of teachers, Health Unit staff, and community groups about child sexual abuse and related community resources o makes referrals

WESTLOCK

NORTHERN LIGHTS RESOURCE CENTRE ASSOCIATION **349-3814**
349-5803 Crisis Line

Box 1299
Westlock, Alberta T0G 2L0

o provides a social network, friendship and a nurturing environment for victims of family violence o trains volunteers to deliver round-the-clock assistance to victims of family violence o promotes community and individual awareness of domestic violence through literature, meetings and individual contacts o referrals o operates a 24-hour crisis line o encourages adjacent communities to establish similar networks for victims of family violence

WETASKIWIN

CITY OF WETASKIWIN FAMILY AND COMMUNITY SUPPORT SERVICES **352-6023**

7, 5101 - 50 Avenue
Wetaskiwin, Alberta T9A 0S5

o offers crisis intervention in family violence situations o where necessary, offers transportation to services to victims, their families and abusers o information, support services and referrals for victims o individual counselling for victims of child or wife abuse o referrals for perpetrators o education of family members, professionals and the community regarding child and wife abuse o agency coordination o victim advocacy

WETOKA HEALTH UNIT

352-3337

5201 - 49 Avenue
Wetaskiwin, Alberta T9A 0R1

o makes referrals o intervenes when abuse is identified through regular programs o explains use of the CARE KIT to adults outside the teaching profession (see CARE Program description under Sexual Assault Centre of Edmonton)

FAMILY LIFE EDUCATION
o seeks to heighten awareness of family violence issues and to improve family relationships, parenting, etc.

WHITECOURT

WELLSPRING WOMEN'S RESOURCE CENTRE

778-6209

Box 681
Whitecourt, Alberta T0E 2L0

o a satellite shelter to WIN House (Edmonton) and Odyssey House (Grande Prairie) o provides transportation, information, referrals as well as accommodation (three-night occupancy) to women in crisis o directs some clients to safe homes o trains volunteer crisis workers o offers 24-hour supportive counselling by telephone

SECTION F

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